

Your Water Bill is Changing

JXN Water is proposing new rates for water and sewer services in Jackson to ensure safe and reliable service today and tomorrow.

The rates will become effective at the end of January 2024.

The new rates will make sure that everyone contributes their fair share to support water and sewer services in Jackson with a bill that helps them pay their bill, on-time, every time.

Curious about your bill? Call us anytime at **601-500-5200** to learn about your water use and what you can expect.

Proposed Rates

MONTHLY USAGE

Below are the rates for Combined Water and Sewer Accounts (all customer classifications – all meter sizes) Water and sewer services are based on water meter readings.

All customers pay the same rate for water and sewer services based on how much water they use.

Water is measured in cubic feet (CCF). The average residential customer uses approximately 6 CCF per month. All residential users are anticipated to be in the \$6.00/CCF rate tier.

All Customers

Monthly Metered Use	Rate (water and sewer combined)
0 to 50 CCF	\$6.00/CCF
51 to 150 CCF	\$12.00/CCF
151 to 350 CCF	\$14.00/CCF
351+ CCF	\$16.00/CCF

Rate tiers have been changed in response to customer feedback. JXN Water listens!

Updated Fees

JXN Water proposes updated fees for service availability, new connections, new construction, certain specialized services, and tampering with meters.

OTHER FEES AND CHARGES*

Service Fee	Amount
New service fee	\$50
New service deposit	\$100
Returned check fee (first returned check)	\$25
Returned check fee (after first returned check)	\$40
Service restoration fee after disconnection for non-payment	\$100
Meter tampering charge	\$500

**JXN Water reserves the right to waive fees at JXN Water's sole discretion*

AVAILABILITY CHARGE

The other part of the rate is the availability charge. Most customers (more than 90 percent) will pay a monthly availability charge of \$40 per month. This fee covers the cost of service regardless of how much water is used or flushed.

The availability charge does increase based on meter size, but nearly all residential customers have 5/8-inch meters.

Residential, Commercial, Industrial

Meter Size	Charge (per month per meter)
5/8"	\$40
1"	\$60
1 1/2"	\$200
2"	\$320
4"	\$640
6"	\$1,280
8"	\$2,560

SNAP Customer Classification

Meter Size	Charge (per month per meter)
5/8"	\$10
1"	\$10



Interim Third Party Manager Ted Henifin oversees work to repair a wastewater leak near a Jackson intersection.



Work is underway near Prentiss and Fortification as crews repair a massive pipe break near and underneath the railroad. The repair is ongoing and will include nearly 100 yards in pipe-replacement in the area.



JXN Water crews work on a valve replacement at Fortification and Bailey.



Crews complete valve and pipe replacements at Northside Drive and I-55.