## **Billing and Collections Report**

The combination of the mass meter exchange (new meters coming on line each month) and the changes to the billing system as the new system was coming on line, result in significant variance in amount billed from month to month. This variance should settle out with the completion of the meter exchange and JXN Water billing and revenues begin reflecting seasonal water consumption.

Previously Reported							
Month		Billed	Collected*	Deposited in Bank*	<b>Collection Rate</b>	<b>Collection Rate</b>	Notes
DEC	\$	4,915,176.06 \$	4,442,522.21			90%	Many December bills were stranded in the system and went out in January inflating the collection rate.
JAN 23	\$	9,582,581.66 \$	3,735,890.82		76%	39%	See comment above - result was a deflated collection rate in January.
FEB	\$	6,923,939.27 \$	3,440,418.23		36%	50%	
MAR	\$	5,776,124.64 \$	3,625,368.28		52%	63%	
APR	\$	7,489,655.75 \$	2,885,465.90		50%	39%	
MAY	\$	5,994,483.14 \$	3,703,930.41		49%	62%	
JUN	\$	5,214,927.74 \$	3,947,835.39		66%	76%	
JUL	\$	6,164,677.74 \$	3,833,547.13		74%	62%	
AUG	\$	5,939,949.79 \$	4,483,030.82		73%	75%	
SEP	\$	7,369,545.06 \$	3,678,118.32		62%	50%	
OCT	\$	7,416,070.14 \$	5,397,119.32	\$ 4,669,334.49	73%	73%	JXN Water assumes full responsibility for revenue collection (Sewer Stipulated Order)
NOV	\$	6,881,664.35 \$	4,293,697.17	\$ 4,924,464.55	58%	62%	
DEC	\$	6,254,484.30 \$	3,657,048.17	\$ 4,032,250.94	53%	58%	
JAN 24	\$	7,781,363.02 \$	4,347,874.36	\$ 3,514,381.32	70%	56%	
FEB	\$	6,983,807.33 \$	4,636,827.62	\$ 4,518,991.89	60%	66%	
MAR**	\$	7,718,608.86 \$	4,735,062.80	\$ 4,592,658.55	68%	61%	New billing system went live on March 18th and released many stranded and aging accounts.
APR	\$	9,007,478.86 \$	5,950,062.06	\$ 6,124,589.32	77%	66%	Severance starts
MAY	\$	8,494,803.31 \$	5,992,427.04	\$ 6,003,496.70	67%	71%	
JUN	\$	9,357,819.97 \$	5,170,389.13	\$ 5,069,472.97	61%	55%	Billing total was up as more accounts were added and billed.

## Collection Rate calculated as amount collected/previous month billed.

Previously reported collection rate calculated as amount collected/amount billed in same month.

## \* Differences between collected and deposited are due several factors including:

- .when deposits are recognized at end of month often crossing over into following month
- .returned items often not reconciled until the following month
- .collections are actually the result of billing the previous month

\*\*Total billing for March included \$4,508,527.24 in catch-up billing for 8 customers not reflected in this collection rate calculation.