



JXN Water  
PO Box 4505  
Jackson, MS 39216

## Important Information about Your Water Service Line Material

JXN Water is focused on protecting the health of every household in our community. This notice contains important information about your drinking water and the service line material at your property.



**We're here to answer your questions at any time.**

Call the JXN Water Customer Care Center at 601-500-5200.

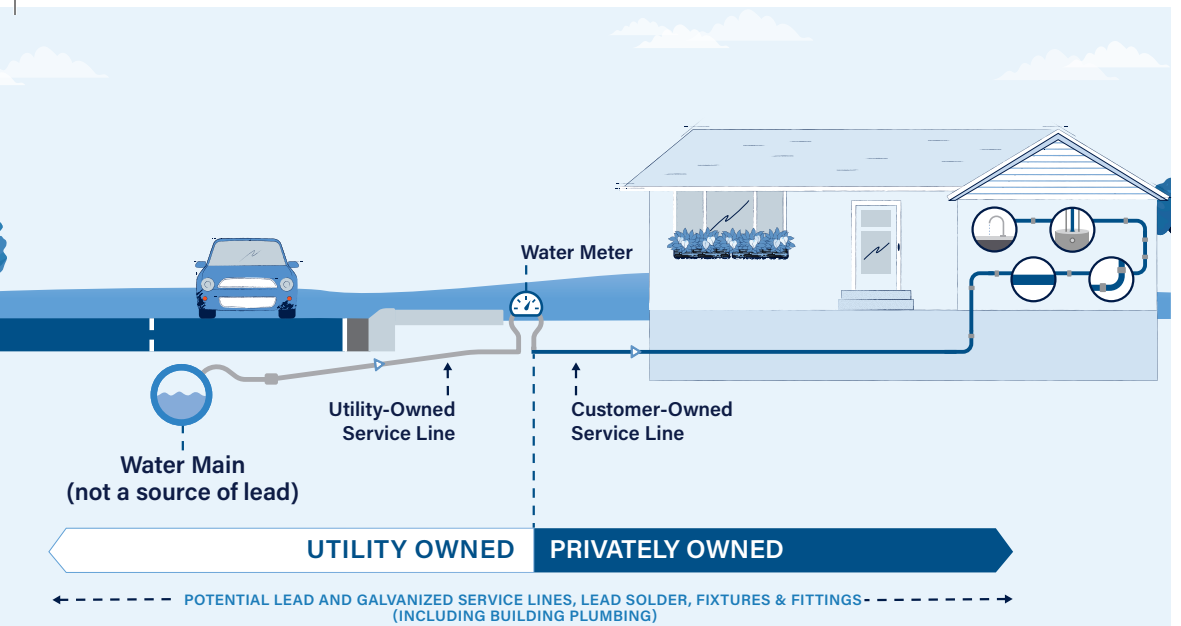
Visit [JXNwater.com/lead](https://www.jxnwater.com/lead) for more information.

Si desea una copia de este aviso en español, comuníquese con nuestro Centro de Atención al Cliente al número que aparece arriba.



## Together, We're Protecting Your Pipes and Your Family

As part of our ongoing commitment to reducing lead exposure in drinking water, JXN Water is actively working to identify all drinking water service line materials throughout the water system, in accordance with the United States Environmental Protection Agency's (EPA) Lead and Copper Rule Revisions.



### What is a water service line?

A water service line is a water pipe connecting your building to the public water system water main.

Ownership of the water service line is split as shown in the graphic above. JXN Water owns the portion of the service line from the water main to the water meter, and the property owner owns the portion of the service line from the water meter to the building.

For additional information about the water service line material at your property, refer to our service line inventory map at [www.JXNWater.com/lead](http://www.JXNWater.com/lead) or scan the QR code.



### JXN Water created an inventory of the water system to find needed repairs and replacements.

Our records indicate that your property has a galvanized iron service line that may have absorbed lead. EPA has defined these service lines as "galvanized requiring replacement". People living in homes with a galvanized service line may have an increased risk of exposure to lead from their drinking water.

This letter serves to notify you of this risk and provides information to help you reduce your risk of lead exposure. Please read this notice closely for more information on how you can reduce lead in your drinking water.

If you feel the water service line material does not accurately reflect your property, or if you have any questions regarding this letter, please contact us at 601-500-5200.

### We take this very seriously. Here's important information on the health effects of lead from the U.S. Environmental Protection Agency.

#### What are the health effects of lead?

**E A** Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems.

The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney, or nervous system problems.

# Here's what's next

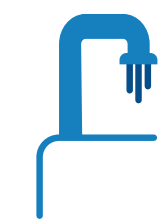
## Replacing Galvanized Requiring Replacement Service Lines

JXN Water is taking steps to identify, plan for, and replace galvanized requiring replacement service lines in our system. Refer to the [www.JXNWater.com/lead](http://www.JXNWater.com/lead) for replacement activity updates.

Call us at 601-500-5200 to notify us if you are planning on replacing your portion of the service line.

## Here's what you can do

Below are steps you can take to reduce your risk of lead exposure in drinking water. For more information on reducing lead exposure from your drinking water and the health effects of lead, visit EPA's website at [www.epa.gov/lead](http://www.epa.gov/lead).



Flush your taps by running the cold water for 30 seconds to 2 minutes each time prior to using for drinking or cooking.

Clean faucet screens or aerators.



Use cold water for drinking, and cooking. Boiling water does not remove lead.

Use a filter certified to remove lead.



Scan the QR code to visit our Inventory webpage.