

## Stay Current on Your JXN Water Bill

JXN Water is changing your water utility for the better in every way – providing water to everyone, every day. JXN Water now offers several different convenient and easy ways to pay your account balance.



### Online

JXNwater.com/myaccount



### AutoPay

877-578-2490



### By Phone



### By Mail

P.O. Box 22667  
Jackson, MS 39225



### Payment Centers

Locations available  
near you

## Managing Your JXN Water Account Online

There are many benefits to managing your JXN Water account online. Here are just a few that could make keeping track of your water bill faster, easier and more convenient:

- Track your water usage to view potential leaks and report them quickly.
- Manage your water service anytime from anywhere by accessing your JXN Water account online.
- Pay your water bill automatically using your checking or savings account by enrolling in AutoPay.

**SIGN UP TODAY!**



**Need help figuring out the best method to pay your bill? Getting help is one call or click away. Reach out to JXN Water by calling our 24/7 call center at 601-500-5200. When you call JXN Water, we answer!**

P.O. Box 4505  
Jackson, MS 39296



DECEMBER 2023

# IN THE FLOW



Keeping You In the Know and Updated on What's Going On

## Locate, Seal, Wrap, and Drip – The Keys to Protecting Your Pipes this Winter Season!

As colder weather is quickly approaching, we want to ensure not only that you stay warm and safe during this season, but you also protect your pipes. When temperatures drop below 32 degrees, even for a short period, it can cause water to freeze. When water freezes, it expands, which can cause your pipes to burst leading to high repair costs because of flooding. To help avoid that frustration and stress, JXN Water is providing you with a few precautions to take as you prepare your home for the winter season.

**Find Your Shut-Off Valve:** You want to locate your valve before the extreme cold weather hits! In most single-family homes, the shut-off valve is usually located in the crawl space or basement (if you have one) on a wall facing the street. Make sure you test this valve regularly.

**Cover Your Outdoor Openings:** To prevent winter winds from entering your home and freezing your pipes, keep garage doors and crawl space openings closed before the cold weather arrives. Also make sure to fill gaps and other small spaces where cold weather can enter your home.

**Wrap Your Pipes:** Wrapping isn't just for gifts! It's important to wrap up pipes that are close to exterior walls, near windows, or in unheated areas in your home such as crawl spaces and basements. Any pipe that is vulnerable should be wrapped up with pieces of insulation. This is especially important for pipes that have caused problems in the past.

**Let Your Faucets Drip:** Let cold water drip from the faucet furthest away from your water meter. A slow, steady drip of water (the width of a spaghetti noodle) keeps water moving through the pipes and prevents them from freezing during very cold temperatures.

**When You're Away:** If you plan to be away from your home or business for an extended period of time, have a family member or trusted neighbor look for any unusual utility activity, such as running water from your home and report it.

### Additional Steps When You're Away:

- Keep your thermostat above 55 degrees.
- Open cabinet doors that lead to exposed pipes, such as near sinks and access doors so the household air can flow through and warm them.
- Turn off and drain automatic and manual sprinkler systems.
- Turn off outdoor faucets and disconnect hoses from them.

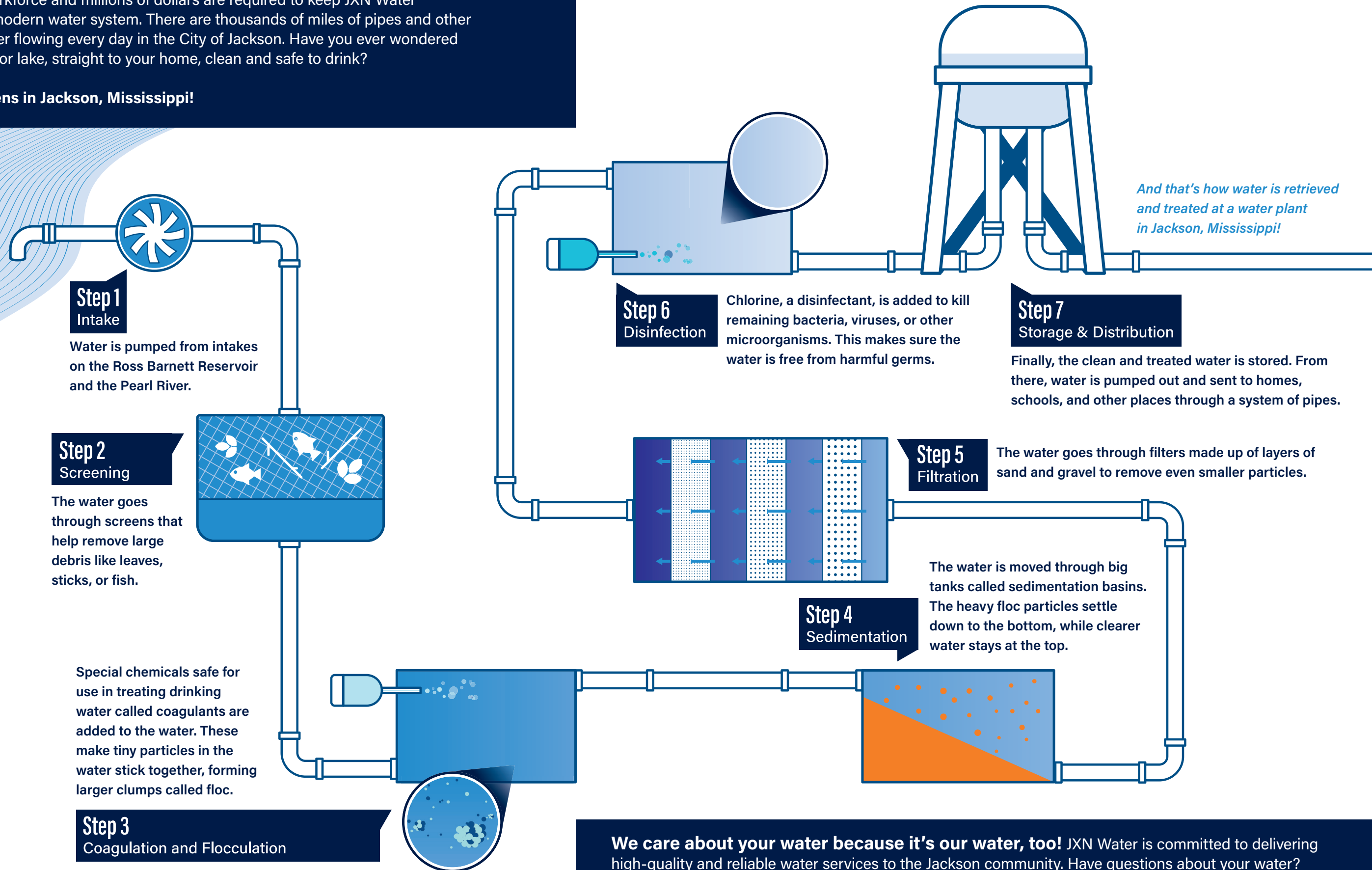
JXN Water is ready and willing to partner with you to **Protect Your Pipes**. If you have any questions about any of the tips we've provided, please feel free to contact at **601-500-5200**.

**JXN Water is working with Jacksonians to get current and keep the water flowing in our community!**

# WHERE DOES MY WATER COME FROM?

A technical, professional workforce and millions of dollars are required to keep JXN Water running and maintaining a modern water system. There are thousands of miles of pipes and other infrastructure that keep water flowing every day in the City of Jackson. Have you ever wondered how water gets from a river or lake, straight to your home, clean and safe to drink?

Let's find out how it happens in Jackson, Mississippi!



**We care about your water because it's our water, too!** JXN Water is committed to delivering high-quality and reliable water services to the Jackson community. Have questions about your water? Reach us anytime at 601-500-5200. Let's find out how it happens in Jackson, Mississippi!