

IN THE FLOW

2025 • Keeping You In The Know And Updated On What's Going On



Application Open for JXN Water Scholarship

Helping local students build a brighter future

At JXN Water, we know that the future of Jackson's water system depends on you—the next generation of Jacksonians. That's why we're continuing our JXN Water Scholarship, a program that helps local students get the education they need for careers in science, technology, engineering, and math (STEM)—especially in water and wastewater management.

Since the program started, we've awarded \$10,000 to four students who want to make a difference. This year, we're giving four more students \$2,500 each to help cover the cost of their education at Jackson State University or Hinds Community College. These schools play an important role in preparing students for careers that keep our city running strong.

Who Can Apply?

Students from Jackson Public Schools, Hinds County School District, and Clinton High School who plan to study a STEM-related field are encouraged to apply.

What Do You Need?

- A minimum 2.5 GPA
- Two letters of recommendation (including one from a STEM teacher)
- A one-page essay on how Jackson's water crisis has shaped your perspective

Important Dates


- **Application Deadline: April 15, 2025**
- **Winners Announced: May 15, 2025**
- **Scholarship Funds Sent to Schools: September 1, 2025**

How to Apply

Visit the Community Foundation for Mississippi to apply.

Have questions? Contact 601-974-6044 or info@formississippi.org.

We're committed to helping students succeed—because investing in their future means building a stronger Jackson for everyone.

A close-up photograph of a young Black male graduate wearing a black graduation cap and gown. He is smiling warmly at the camera. The background is blurred, showing other graduates and greenery.

"Our city's water future depends on skilled professionals who can help maintain and improve our system. By investing in local students, we are investing in Jackson's future."

—Ted Henifin, Interim Third-Party Manager of JXN Water

What to Know About Water Shut-Offs at JXN Water

At JXN Water, we understand that times are tough — but paying your water bill is essential to keeping Jackson's water system running for everyone.

We've launched a clear and transparent shut-off process to ensure every customer has the opportunity to stay connected.

If your bill goes unpaid, you'll receive multiple notices before service is disconnected. If your water is shut off due to non-payment, it typically takes 2-3 business days to restore service after payment is made. For customers receiving service without an account, reconnection may take 5-7 days after the account is properly established.

TO AVOID DISCONNECTION

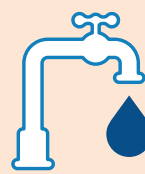
Make regular payments



Sign up for a payment plan



Open an account if you're receiving service but don't have one



Support is available



Call us at **601-500-5200** or visit **JXNWater.com/myaccount** to learn more about your options.



Submit your application before April 30 to secure your spot!

Scan the QR code to apply now or visit www.JXNWater.com/WaterAcademy!



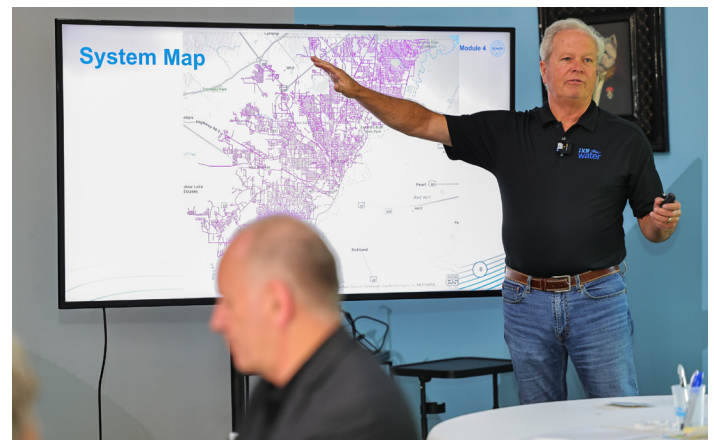
Now Accepting Applications for the JXN Water Academy

Ever wondered how water gets into your house? Now's your chance to find out!

JXN Water is inviting you to apply for the JXN Water Academy, an immersive learning experience designed for JXN Water customers. This program gives participants a behind-the-scenes look at water and sewer services, offering a chance to talk with industry experts, learn about water quality, testing, and treatment, and gain valuable knowledge about the future of Jackson's water system.



Spots are limited and filled on a first-come, first-served basis, so don't wait!



What to Expect

- **Hands-on Learning** – You'll receive an activity booklet, lesson handouts, and academy items like a T-shirt to guide your experience.
- **Course Schedule** – The next available Water Academy cohort starts on May 20 for the Summer Session. Each group meets once a month for three months, with 2.5-hour sessions packed with insights and discussions.
- **Application Deadline** – Submit your application by April 30 to secure your spot.
- **Behind-the-Scenes Access** – Participants will tour the O.B. Curtis Water Treatment Plant to see water treatment operations up close.
- **Completion Credit** – To receive full credit, participants must attend all three sessions.