

**The Consolidated Report of Activities
for the quarter ended September 30, 2025**

For

The Interim Stipulated Order as Entered on November 29, 2022

By United States District Judge Henry T. Wingate

In Case Number 3:22-cv-00686-HTW-LGI

The United States v The City of Jackson, Mississippi

October 31, 2025

Prepared by Edward “Ted” Henifin, P.E.

The Interim Third-Party Manager

Of the City of Jackson’s Drinking Water System

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All of the planned work described herein is dependent upon having adequate resources to perform the work. This will require a suite of funding options, including a rate increase, the ability to borrow funds, congressional reallocation of certain appropriated funds, etc.

Executive Summary

JXN Water continues to make significant progress in restoring the water system in Jackson. The water system is operationally stable and providing water that meets nearly all Safe Drinking Water Act standards to all customers all the time, except for brief periods of local interruptions during ongoing system repairs. Elevated disinfection by-products have been an issue as the system leakage is reduced and water is aging in the system for the first time in years. JXN Water is taking action to bring these numbers down.

Water production is down a remarkable 20 percent since October 2023 and 28 percent below the peak quarterly demand of 55.9 mgd in Q4 2023. System pressures have dramatically increased, and stabilized, especially in South Jackson. Pressures and flows from the plants have been reduced to increase turnover in the elevated tanks without impacting pressure to customers. The system is operating very well. However, given the cash flow crisis that we face, as summarized below, the operational stability of the system could relapse rapidly.

Financial Challenges

While the water system is performing very well, the collection of local revenues is still ramping up after years of non-payment by account holders and system users simply not having an account in the system. Collection efforts ramped up significantly at the end of Q3. While JXN Water is realizing increased revenue as a result, there are still a significant number of accounts to bring into compliance, paying overdue balances while remaining paid up on current charges. The collection efforts will continue at a pace of 500 to 1,000 accounts per day through the end of the year and well into 2026.

Even with success in collections, current rates will only generate enough revenue to pay operating costs, with no funds for current debt service or to support needed additional loans. The ongoing revenue gap between local revenues and operating expenses may be filled with a reallocation of \$54 million in SRF funds to the SDWA 1442(b) authorization. Language to enable this reallocation is in the Continuing Resolution passed by the US House of Representatives on September 19, 2025. The CR remains stuck in the Senate but a version should pass in the coming days to end the prolonged government shutdown. Once Congress passed the CR with the necessary enabling language, the funds will be provided to JXN Water by US EPA through a new grant. That process will likely take another 60 to 90 days. As a result, relief from the ongoing negative cashflow (income insufficient to pay monthly operating costs) will not be realized until early 2026. **To emphasize, the \$54 million reallocation can only be used for eligible drinking water expenses and is intended to fill the gap in revenue between what is collected and what is necessary for ongoing operations. This funding cannot be used for debt service payments that are comingled with ineligible sewer projects, nor can it be used for any sewer related expenses.**

As of October 26, 2025, JXN Water owed four vendors for operating funded invoices dating back to July 2025, as follows:

Vendor	Amount Due	Eligible to be paid with \$54 million reallocation?
Jacobs	\$11,994,151.35	Yes
Wicker Construction	\$ 1,330,896.58	Yes
SP Meters	\$ 516,342.40	Yes
Veolia	\$ 8,456,767.27**	No – Sewer expenses not eligible
Total	\$22,298,157.60*	

** Aging payables have been decreased using local revenue that has increased in September and October due to collection efforts.*

*** Final amount owed to Veolia will be subject to settlement negotiations and likely reduced from amount shown above..*

On October 14, 2025, JXN Water notified the trustee for the Series 2013 Bonds that there were no funds to apply to the debt service payment due on December 1, 2025. To avoid default, the City of Jackson agreed to make that \$5 million dollar payment. That short term fix cannot be sustained as debt service totals over \$17 million per year through the mid-2030s, with the next payment of \$1,516,185 due in March 2026. The City of Jackson is not in the position to assume these payments using general fund revenues needed for so many other critical services and programs. Discussions with the City's financial advisor indicate that the City is working to restructure/refinance the existing water and sewer debt but that the restructured/refinanced debt will require a pledge of water and sewer revenues which cannot be made without a rate increase as current rates only generate enough revenue to pay operations and maintenance (Op Ex).

Beyond the debt service issue, JXN Water has unmet and unfunded wastewater needs that threaten public health and the environment. Without additional rate capacity to take on new debt, these issues will remain unaddressed. Critical repairs to the Savanna Street and Trahon Wastewater Treatment Plants, as well as the 99 pump stations throughout the sewer collection system are needed as soon as possible. Additionally, two ongoing illegal and public health threatening sanitary sewer overflows require significant capital funding to resolve that JXN Water does not have. Additionally, the needed dredging of the storm cells at Savanna Street WWTP has been delayed as JXN Water does not have funds to meet the local match. The USACE has informed JXN Water that the Federal funds for that project are at risk of being de-obligated in the coming weeks.

JXN Water has worked with the Mississippi Department of Environmental Quality to prepare a loan application to fund these critical wastewater system repairs. Unfortunately, the Financial Capability Summary (required with the loan application) demonstrates JXN Water will not have adequate revenues to repay any loan from MDEQ with the existing rates.

The rate increase proposed in April 2025, is required to put the water system on a sustainable financial path forward. The rate increase will allow JXN Water to pay debt service, will allow JXN Water to borrow needed funds from MDEQ, and will provide JXN Water needed local matching funds to take advantage of USACE funding as well as ARPA funding through the state's MCWI program. Therefore, in accordance with **Section 5:**

Objectives 5.c. in the Interim Stipulated Order (“To abate conditions of the System that present or may present an imminent and substantial endangerment to the health of persons served by the System to the extent practicable.”) and further in accordance with Section 6: Responsibilities and Authority of ITPM 6.q.ii (In the event the City Council does not pass an amendment proposed by the Mayor in accordance with the preceding sub-Paragraph and more than 365 Days have passed from the date of the last Rate adjustment, **the ITPM shall have the full power and authority to adjust the Rates, Rate structure, and/or fees** without the necessity of any actions on the part of the City Council and with thirty (30) Days’ notice to the Mayor, Director of Public Works, the City Council, and the System’s customers published in accordance with Miss. Code Ann. § 21-13-11 and published on the ITPM’s website) **the ITPM will issue the required notice of the rate increase no later than November 15, 2025, with the increase going into effect NLT December 15, 2025.**

5 Year Projection without Rate Increase – No New Debt – Shortage partially made up with \$54 million reallocation of SRF.

Year	Rate Increase	Total Billed	Collection Rate	Total Revenue	Op Ex	(Shortage)/Surplus (OP EX only)	Required Revenue With Debt Svc	(Shortage)/Surplus (OP EX and Debt Service)
2025	0%	\$ 112,000,000.00	75%	\$ 84,000,000.00	\$ 115,000,000.00	\$ (22,000,000.00)	\$ 133,847,170.20	\$ (33,847,170.20)
2026	0%	\$ 112,000,000.00	80%	\$ 89,600,000.00	\$ 115,000,000.00	\$ (25,400,000.00)	\$ 133,847,170.20	\$ (44,247,170.20)
2027	0%	\$ 112,000,000.00	90%	\$ 100,800,000.00	\$ 115,000,000.00	\$ (14,200,000.00)	\$ 133,847,170.20	\$ (33,047,170.20)
2028	0%	\$ 112,000,000.00	95%	\$ 106,400,000.00	\$ 115,000,000.00	\$ (8,600,000.00)	\$ 133,847,170.20	\$ (27,447,170.20)
2029	0%	\$ 112,000,000.00	95%	\$ 106,400,000.00	\$ 115,000,000.00	\$ (8,600,000.00)	\$ 133,847,170.20	\$ (27,447,170.20)
						\$ (78,800,000.00)		\$ (166,035,851.00)

5 Year Projection with Rate Increases – New Debt (\$50 million) + \$54 million reallocation of SRF covers full shortage.

Year	Rate Increase	Total Billed	Collection Rate	Total Revenue	Op Ex	(Shortage)/Surplus (OP EX only)	Required Revenue With Debt Svc	(Shortage)/Surplus (OP EX and Debt Service)
2025	12%	\$ 112,000,000.00	75%	\$ 84,000,000.00	\$ 115,000,000.00	\$ (22,000,000.00)	\$ 133,847,170.20	\$ (33,847,170.20)
2026	0%	\$ 135,000,000.00	80%	\$ 108,000,000.00	\$ 115,000,000.00	\$ (7,000,000.00)	\$ 140,975,310.32	\$ (32,975,310.32)
2027	5%	\$ 141,750,000.00	90%	\$ 127,575,000.00	\$ 115,000,000.00	\$ 12,575,000.00	\$ 140,975,310.32	\$ (13,400,310.32)
2028	5%	\$ 148,837,500.00	95%	\$ 141,395,625.00	\$ 115,000,000.00	\$ 26,395,625.00	\$ 140,975,310.32	\$ 420,314.68
2029	2.5%	\$ 152,558,437.50	95%	\$ 144,930,515.63	\$ 115,000,000.00	\$ 29,930,515.63	\$ 144,375,310.32	\$ 555,205.30
						\$ 39,901,140.63		\$ (79,247,270.87)

Cost Control Efforts

JXN Water is making capital investments and operational changes that will reduce OP EX over this period which should offset inflationary adjustments allowing the projected O&M budget to remain flat for through 2029. The following examples support this assumption:

DRINKING WATER

- Leak and pipe break work has already accomplished a significant reduction in the number of breaks requiring repair on a monthly basis. Additionally, the valve repositioning work, combined with the leak repairs, has allowed JXN Water to operate the system at a lower pressure (around 78 psi on average, down from 90+ psi in December 2022). The small diameter pipe replacement projects will further reduce the volume of breaks requiring response and repair. To date over one mile of small diameter pipe has been replaced with more than 3 miles to begin in fall 2025. By 2029, more than 10 miles of this highly deteriorated undersized galvanized pipe will have been replaced, reducing maintenance and repair needs significantly. These combined efforts will decrease the volume of water produced which will result in reduction in cost.
- The OBC Chemical Feed SRF project will be completed during this period, with elements coming online as construction progresses. This \$68 million SRF project completely replaces the chemical feed and chlorination system at OBC, allowing fully automated flow paced chemical feed. This should reduce chemical and power costs at OBC, two items that are direct reimbursable costs to JXN Water in the O&M contract with Jacobs. Approximately 1/3rd of the monthly cost is power and chemical and completion of this project will reduce that cost.
- The OBC Process Renewal SRF project will be completed during this timeframe. This \$54 million SRF project installs new settling plates and sludge removal systems in the 3 sedimentation basins. The sludge removal system has been offline for nearly a decade and requires a challenging manual effort to drain basins and clean out sludge on a regular basis. That effort will be reduced allowing JXN Water to negotiate labor costs during future annual adjustments to the O&M contract.
- JXN Water is implementing replacement and upgrade to our SCADA system for the water system including both WTPs, all wells, tanks and booster pump stations. The implementation will increase operational efficiency by reducing the frequency of facility visits to check on status and provide more real-time feedback to allow for optimization of the chemical feed systems.

SEWER SYSTEM

- The change in contract operators, effective on October 1, 2025 includes an \$800,000 annual savings in contract costs over current costs (a five percent reduction).
- The USACE funded 100 MGD influent pump project, to be complete in spring 2026 will allow the removal of the 12 rental pumps and associated operating costs. These costs are direct to JXN Water and average over \$100,000 per month. That will result in a direct cost reduction of \$1.2 million from JXN Water OP EX (1% of the OP EX budget).
- The planned (not yet funded) improvements to Savanna Street WWTP will replace one blower and repair air piping to reduce power costs. Blowers are the largest consumers of power at the plant and replacement of one unit will result in a reduction in power costs..
- The contracted cleaning of sewer lines throughout the city has already reduced the number of emergency blockage calls, which over time will reduce the sewer collection system OP EX costs.
- A new fats, oils, and grease program will be implemented during this period that will reduce the amount of FOG that enters the collection system and further reduce blockages and OP EX costs for response and clearing blockages.

Utility Locating

- Contract costs for locating have been pushed up by infrastructure renewal work by Atmos, the local natural gas utility, and with broadband expansion throughout the city. This work will be completed during the period and reduce locating costs for JXN Water.

Closure of JH Fewell

- With this time frame, JXN Water will complete the necessary improvements to the distribution system, the renewals at OBC, and leak repairs that will reduce daily demand to less than 30 MGD (July demand was at 34 MGD). This will allow closure of the JH Fewell WTP and an estimated OP EX reduction of \$5 to \$7 million (a minimum of 4% of the \$115 million projected annual OP EX).

Additional experience with operating the water and sewer systems should result in other efficiencies. All of these potential reductions in OP EX support the assumption that over this 5 year period, it will be likely that OP EX can remain flat. This is a more conservative approach than including the reductions in as actual reductions, net of inflationary assumptions.

Billing and Collections Improvements

At the end of Q3 2025, JXN Water had made significant improvements in the billing and collection for water services as shown in the table below. During Q3 JXN Water ramped up collection efforts, putting nearly 1,000 accounts per week into collections.

	Monthly Avg Oct-Dec 23	Monthly Avg 2024	Monthly Avg 2025 (YTD)	Percent Increase 2023-2025
Number of Bills	48,682	50,989	54,193	11.3
Dollars Billed	\$ 6,401,117	\$ 8,953,825	\$ 9,410,787	47.0
Number of Payments	26,101	30,369	33,298	27.6
Dollars Received	\$ 3,862,821	\$ 5,554,790	\$ 6,547,804	69.5
Collection Rate (Bills/Payment)	53.6%	59.6%	61.5%	14.7
Collection Rate (Revenue)	60.3%	62.0%	69.6%	15.4

This rapid progress is remarkable given the culture of non-payment established over the past decade by the City.

Meter Turn Off Non Payment Completed 2025								
Activity	Mar	Apr	May	Jun	Jul	Aug	Sep	YTD
Meter Turn Off Non Payment	14	110	231	327	768	395	1796	4403

*Data available since 3/31/2025

Priority Project Status

No.	Description	Est Comp	Comments
1	O&M Contract Phase 1	2/2023	COMPLETE
1	O&M Contract Phase 2	7/2024	COMPLETE – Effective Date 10/1/2024 through 9/30/2034
2	Winterization	12/2023	COMPLETE
3	Corrosion Control JHF	12/2023	COMPLETE
3	Corrosion Control OBC	8/2026	Construction underway.
4	Emergency Water Supply	9/2027	COMPLETE - Available throughout ISO term
5	System Planning and Stabilization a. Distribution System b. System Stabilization and Sustainability Plan	8/2026	Aligned with MEMA BRIC Grant.
6	System Stabilization and Sustainability Plan		Combined with PPL 5
7	SCADA	12/2026	Issued NTP in Q3. Construction to start in Q4 2025.
8	Chemical Systems	8/2027	Construction underway.
9	Chlorine System at OBC – temporary improvements	2/2023	COMPLETE
9	Chlorine System at OBC – Replacement	8/2027	Included in design for PP 8
10	Intake Structure Repairs	12/2025	Inspection work underway to be completed 12/31/2025.
11	Treatment Facilities	6/2027	Work on sedimentation basins and filters underway.
12	Sludge Assessment and Removal	8/2026	Clear Well 1 completed during conventional shutdown started in 9/2025. Clear Well 2 to be worked in Q2 2026.
13	Resilient Power Plan	12/2025	100% design nearing completion.
13.1	Resilient Power Implementation	12/2027	

Projects shaded in with blue reflect new completion dates or new phase requested via email 10/29/2025.

Operating Results Through Q3 2025

Operating expenses continue to track close to the 2025 budget as shown in the table below. At the end of Q3, expenses exceeded the budget by approximately 5 percent. The 2025 budget was the first JXN Water budget, informed by actual costs incurred from October 2023 through October 2024.

JXN Water Budget vs. Actuals: Budget_FY25_P&L - FY25 P&L January - September, 2025

	Total		
	Actual	Budget	% of Budget
Expenses			
Customer Service			
Billing	4,038,817.03	3,285,000.00	122.95%
BOSS (IT Integrater)	1,938,425.19	2,250,000.00	86.15%
Call Center	487,727.94	468,000.00	104.22%
Metering	4,181,987.29	4,725,000.00	88.51%
Total Customer Service	\$ 10,646,957.45	\$ 10,728,000.00	99.24%
Depreciation Expense	2,242.71		
Drinking Water Expenses			
Distribution System Management	968,117.15	1,845,000.00	52.47%
Maintenance and Repairs - Drinking Water	14,436,556.25	13,500,000.00	106.94%
Third Party Damage	15,260.00		
Total Maintenance and Repairs - Drinking Water	\$ 14,451,816.25	\$ 13,500,000.00	107.05%
O&M 1442	12,717,528.78		
Emergency Water Supply	89,159.40	0.00	
Find and Fix	3,149,548.07	0.00	
Service Line Inventory	1,524,152.13	0.00	
Valve Assessment	1,681,245.80	0.00	

Total O&M 1442	\$	19,161,634.18	\$	0.00	
Plant O & M - Drinking Water		14,618,610.62		27,000,000.00	54.14%
Subconsultants		311,497.75			
Total Drinking Water Expenses	\$	49,511,675.95	\$	42,345,000.00	116.92%
JXN Water Operating					
Bank Charges		123,357.15		900,000.00	13.71%
Business Licenses		204.91		375.03	54.64%
Claim Settlements		1,424.00		45,000.00	3.16%
Conference/Training		67,189.57		72,000.00	93.32%
Contractual Support					
Accounting		107,965.69		90,000.00	119.96%
Communications/PR		1,008,899.48		1,170,000.00	86.23%
Community Support		16,383.13			
Total Communications/PR	\$	1,025,282.61	\$	1,170,000.00	87.63%
Compliance		168,362.50		90,000.00	187.07%
Engineering		171,896.38		135,000.00	127.33%
Financial Advisor		240,000.00		180,000.00	133.33%
Legal		244,682.30		180,000.00	135.93%
Locating		824,964.76		450,000.00	183.33%
Phone/IT Systems		149,591.78		270,000.00	55.40%
Rate Study		11,401.50		18,000.00	63.34%
Security		300,677.40		315,000.00	95.45%
SMBI		124,265.13		162,000.00	76.71%
Total Contractual Support	\$	3,369,090.05	\$	3,060,000.00	110.10%
Gasoline & Vehicle Maintenance		50,879.10		45,000.00	113.06%
Insurance		94,414.83		49,500.00	190.74%
Materials and Suppiies		10,585.36		180,000.00	5.88%
Occupancy		77,995.01		180,000.00	43.33%
Supplies		160.94			
Uniforms		17,179.74		18,000.00	95.44%

Total JXN Water Operating	\$	3,812,480.66	\$	4,549,875.03	83.79%
Legal - Sewer		7,831.35			
Meeting		196.70			
Total Payroll Expenses	\$	2,077,077.70	\$	2,918,999.97	71.16%
Repair & Maintenance		5,705.97			
Sewer Expenses		145,041.68			
Cleaning and Maintenance		5,453,657.55		5,400,000.00	100.99%
Metering - Sewer Expenses		196,372.00		195,000.03	100.70%
Plant O & M - Sewer		13,436,745.01		13,590,000.00	98.87%
Program Management		1,686,070.06		1,755,000.00	96.07%
Sewer Repairs		3,225,795.95		4,500,000.00	71.68%
Total Sewer Expenses	\$	24,143,682.25	\$	25,440,000.03	94.90%
Total Expenses	\$	90,207,850.74	\$	85,981,875.03	104.91%

Results through Q3 indicate the budget developed and adopted with limited experience is reflective of the costs to operate the water system. The budget will continue to be refined in the coming year with more experience with a more stable system.

Precautionary Boil Water Notices

There were no city-wide precautionary boil-water notices issued during the reporting period.

The continued accelerated efforts to find and fix legacy leaks in the system along with the long-overdue replacement of valves and hydrants and the occasional pipe break continue to require issuing many precautionary BWN each month. There were 89 issued during the quarter with an average of 31 connections impacted for 3.9 days each.

Water Production (Total O.B. Curtis (OBC) and J.H. Fewell (JHF))

The daily demand on the plants continues to trend down. The rolling 6-month average was 37.17 as of the end of the quarter. This trend is very encouraging and will continue to be monitored and reported in future quarterly reports. Compared with Q3 2023, a reduction of 25%.

Estimated water loss is approximately 50% (20 mgd) compared to more than 65% (35 mgd) in October 2023. Leak identification and elimination efforts continue. Once daily peak demand can be met by OBC, JHF will be taken offline. Capital projects to support taking JHF offline are in design for the distribution system and should be under construction in early 2026. Work to increase firm capacity at OBC is underway and should be complete in 2027, setting a target date for JHF shutdown in mid-2028.

The estimated savings realized by reducing water loss by 15 MGD is over \$4 million per year based on our current costs for chemical and power (\$735 per MG).



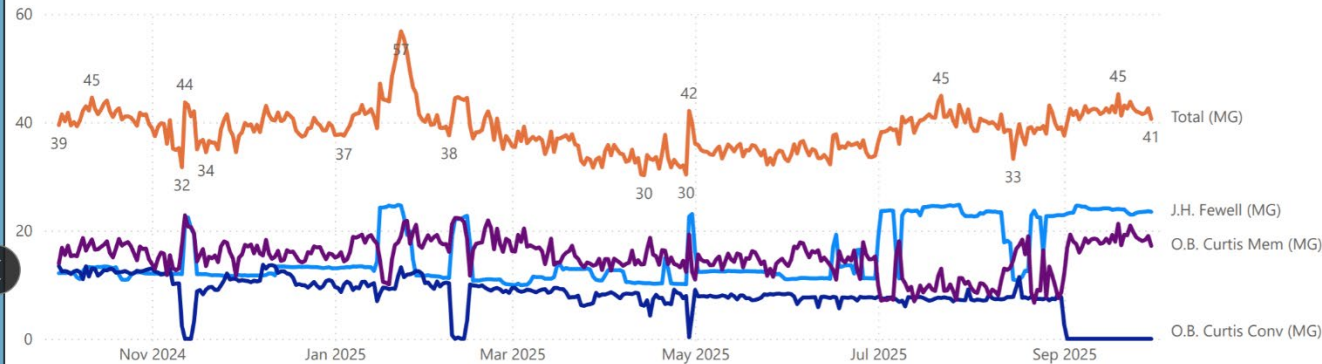
Executive Dashboard



Data as of 09/30/2025

Daily Water Production

● J.H. Fewell (MG) ● O.B. Curtis Conv (MG) ● Total (MG) ● O.B. Curtis Mem (MG)



Water Production MG/Day (YTD)

Total Production (Min)

30.19

Total Production (Avg)

38.22

O.B. Curtis Membrane (Avg)

14.87

O.B. Curtis Conventional (Avg)

7.15

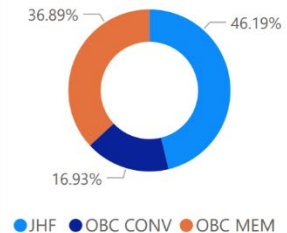
J.H. Fewell (Avg)

16.19

Year	Month	Title	J.H. Fewell	O.B. Curtis - Conventional	O.B. Curtis - Membrane
2025	9	September	23.73	0.09	18.13
2025	8	August	20.04	7.67	11.27
2025	7	July	23.07	7.43	9.74
2025	6	June	12.40	7.49	15.02
2025	5	May	12.46	7.90	14.23
2025	4	April	11.87	7.30	14.64

Plant	Average Production Trend (MG/Day)						
	September 2025	September 2024	25'-24' YOY Change	Rolling 6-mos	Rolling 3-mos	YTD	Target
J.H. Fewell	23.73	12.60	88.30%	16.50	19.84	16.19	10-20
O.B. Curtis Conventional	0.09	13.15	-99.34%	6.61	5.70	7.15	10-20
O.B. Curtis Membrane	18.13	16.29	11.28%	14.06	13.49	14.87	23
Total	41.94	42.04	-0.24%	37.17	39.03	38.22	43-53

Avg Production Share by WTP (Rolling 6 months)



Purpose of Quarterly Report

The Interim Stipulated Order, Section 16.a., requires quarterly reporting to include the following components:

- i. A description of the projects and activities conducted during the reporting period to comply with the requirements of this Stipulated Order.
- ii. A summary of any delays encountered or anticipated that may affect the ITPM's performance or implementation of this Stipulated Order, including the Priority Project List, and any actions taken to address such delays.
- iii. Any modification to the Priority Project List or Implementation Schedule consistent with Paragraphs 15 (Priority Project List) and 18 (EPA Review).
- iv. An accounting of the expenditures from, additions to, and remaining balance of the ITPM Professional Budget.
- v. A projection of work to be performed pursuant to this Stipulated Order during the next or succeeding Quarter; and
- vi. In each Status Report filed in the month of January, except in the Status Report due January 31, 2023, an audited financial statement of the ITPM Professional Account, O&M Account, and Capital Improvements Account for the City's previous fiscal year. Any information revealing bank account numbers or constituting personally identifiable information shall be redacted.

The EPA Grant that funded the Interim Third-Party Manager also has quarterly reporting requirements that include the following:

- A comparison of actual accomplishments to the outputs/outcomes (these are deliverables, reports, milestones) established in the assistance agreement work plan for the period.
- The reasons why established outputs/outcomes were not met; and
- Additional pertinent information, including, when appropriate, analysis and explanation of cost overruns or high-unit costs.

As these reports have similar requirements, this consolidated report is intended to meet the purposes and requirements of both the ISO and the EPA Safe Drinking Water Act (SDWA) Section 1442 (b) grant.

Background

On December 20, 2022, the US EPA awarded grant number 84054501 under the authority of the Safe Drinking Water Act, Section 1442 (b). The stated purpose of the grant is as follows:

This agreement will provide support to the City of Jackson, MS, which is currently experiencing a drinking water emergency. The City entered into an Interim Stipulated Order with the Environmental Protection Agency and Department of Justice approved in Federal District Court on November 29, 2022, and this funding will be used to fulfill commitments established in the Order. The activities include establishing an Interim Third-Party Manager who will then hire support staff, enter into and maintain contracts to accomplish tasks required in the Order and deemed necessary to address violations of the Safe Drinking Water Act. Anticipated deliverables include hiring staff, entering into and maintaining contracts allowing for proper operations and maintenance of the system. Expected outcomes include supporting the System in complying with the Safe Drinking Water Act, fulfilling commitments established through the Order, and ensuring residents of Jackson have clean and safe drinking water. Intended beneficiaries include approximately 160,000 persons served by the City of Jackson Public Water System. No subawards are included in this assistance agreement. City of Jackson Public Water System Emergency Drinking Water Grant.

This report is required by the grant agreement and covers eligible activities that began January 1, 2024, through March 31, 2024. These reports are aligned with the reporting requirements of the Interim Stipulated Order that appointed the Interim Third-Party Manager funded by and managing this grant. This report is submitted for the Court's review and approval.

PROJECTS AND ACTIVITIES CONDUCTED DURING THE REPORTING PERIOD

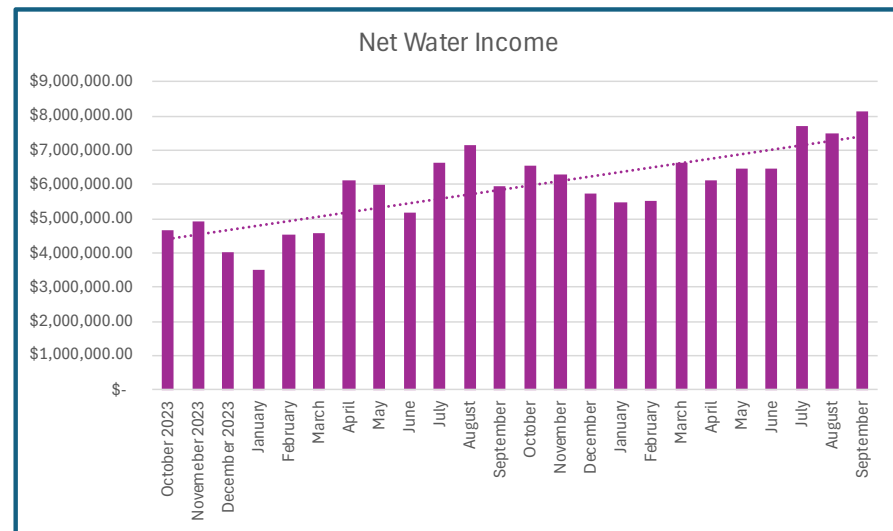
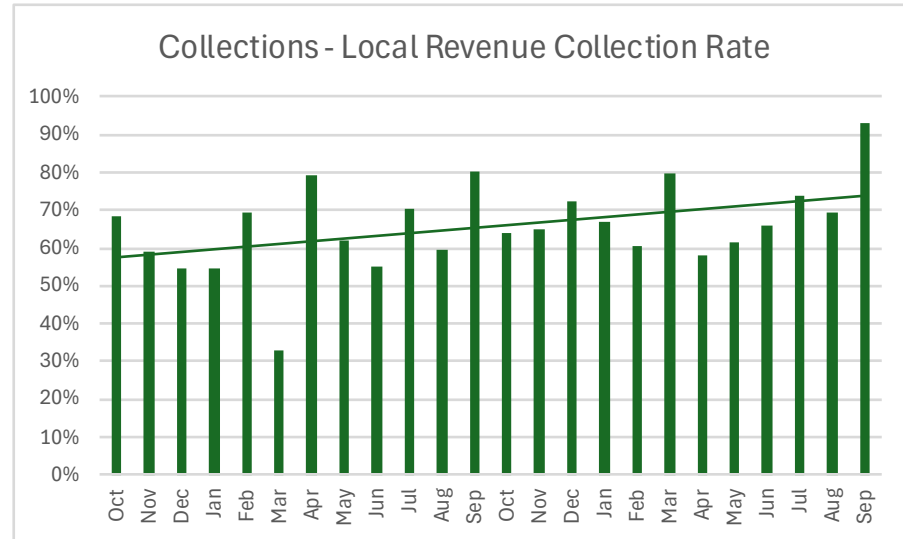
The ISO includes thirteen priority projects for the ITPM to accomplish under the terms of the ISO. The activities conducted related to the priority projects (PP) are included in this report. Beyond the priority project work, many activities have been conducted to comply with the requirements of the ISO during this reporting period. These include:

Billing and Collections: JXN Water continues to work to resolve legacy metering and billing issues that have hampered collection of water-related revenues.

Revenues continue to increase through the significant efforts of the JXN Water billing staff. Severance (the process to disconnect customers for non-payment) started in March 2024. The upward trend is clearly demonstrated in the chart on the right.

Total water revenue collected monthly continues to increase with the increased collection efforts. The trendline in the chart below is very promising as JXN Water works to close the gap between local revenues collected and budgeted expenses.

JXN Water has identified more than 11,000 accounts that are receiving services, have new meters, get regular bills based on metered consumption, yet do not pay their bills. These accounts are the focus of increased collection efforts in 2025. Cash flow challenges will continue until all water users are paying their bills on time each month.



1442(b) Grant 84060101 Final Financial Report

The final amendment to the SDWA 1442(b) Grant (84060101) was applied for on May 4, 2024, and finally awarded on August 19, 2024. This fifth amendment awards the balance of the Congressionally appropriated \$150 million under the SDWA 1442(b) authorization less US EPA's administrative costs. The total award was \$145,961,591.

In November 2024, MSDH approved a reimbursement to Grant 84060101 for eligible expenses previously paid with grant dollars. The result was a transfer of SRF funding totaling \$27,944,104.07 to the grant to offset previous draws. The total award remains unchanged but for tracking purposes the grant now will track to a total expenditure of \$145,961,591 plus \$27,944,104.07 or \$173,905,695.07. As of the end of Q3, total eligible expenditures exceeded the total available grant dollars by \$8,616,208.37, as shown in the table on the left.

Total expended on eligible activities was \$182,521,903.44 (see table to right and following page) of which \$173,905,903.44 was paid for with grant proceeds.

The table below shows the final draws as reported in ASAP. Close out activities are underway.

 Account Settlement Report Date: 07/30/2025 Time: 11:23 AM				
Applied Date	Transaction Type	Increases	Decreases	Account Balance
12/03/2024	Payment		- \$3,144,068.59	\$30,165,317.95
12/05/2024	Payment		- \$1,451,512.81	\$28,713,805.14
12/24/2024	Payment		- \$13,429,650.84	\$15,284,154.30
01/24/2025	Payment		- \$5,797,357.71	\$9,486,796.59
02/26/2025	Payment		- \$3,066,061.88	\$6,420,734.71
03/19/2025	Payment		- \$2,930,783.23	\$3,489,951.48
04/29/2025	Payment		- \$2,718,083.60	\$771,867.88
05/27/2025	Payment		- \$771,867.88	\$0.00
Totals:		\$173,905,695.07	\$173,905,695.07	

Income	
200-5010 Grants	173,905,695.07
Total for Income	173,905,695.07
Cost of Goods Sold	
Gross Profit	173,905,695.07
Expenses	
Drinking Water Expenses	
O&M 1442	77,057,570.04
Emergency Water Supply	2,421,306.00
Find and Fix	75,716,157.81
Service Line Inventory	3,788,932.05
Valve Assessment	6,507,643.83
Total for O&M 1442	165,491,609.73
Total for Drinking Water Expenses	165,491,609.73
JXN Water Operating	
Contractual Support	
Communications/PR	552,284.83
Engineering	7,203.19
Legal	93,438.65
Rate Study	13,988.00
Total for Contractual Support	666,914.67
Total for JXN Water Operating	666,914.67
Total for Expenses	166,158,524.40
Net Operating Income	7,747,170.67
Other Income	
Other Expenses	
Capital Projects	
Chemical Feed OBC	182,964.91
Construction Management	99,985.81
Corrosion Control	372,617.95
Distribution Sys Analysis	8,614,974.33
Fewell Decommissioning	42,812.08
Filters at OBC	19,615.92
Master Plan	99,698.16
SCADA	247,359.20
Small Pipe Replacement	6,026,689.84
Treatment Process Renewals	326,171.74
Well Assessment	82,974.65
Winterization	247,514.45
Total for Capital Projects	16,363,379.04

Vendors and Uses of Funds – Grant 84060101

Vendor	Total	
4D Solutions, Inc	2,421,306.00	Emergency Water Supply
Ace Pipe Cleaning	3,071,753.78	Potholing for Lead Service Line Inventory
ADCAMP, Inc	576,724.75	Asphalt patching
Anding Construction Services	1,126,714.39	Water line repairs
Badger Daylighting Corp	147,989.39	Potholing for Lead Service Line Inventory
BECKER CONTRACTOR SERVICES LLC	484,958.71	New sample taps
Blue Conduit	30,000.00	Modeling for Lead Service Lines
Central Pipe Supply, Inc.	139,485.00	Pipe supplies
Coastal Process, LLC	52,370.12	Materials and supplies
Compliance Envirosystems, LLC	1,957,941.00	Leak detection in sewer lines
Consolidated Pipe and Supply Co, Inc	1,592,050.00	Materials and supplies
Delta Constructors	46,331.32	Leak repairs
FORMAN WATKINS & KRUTZ, LLP	93,438.65	Legal Services
GCW Paving	12,108,659.23	Asphalt patching
Gould Enterprises, LLC	10,502,760.46	Leak repairs
Griner Drilling Services, Inc.	94,896.15	Well repairs
Harvey Services, Inc	13,593.95	Leak repairs
HDR Engineering, Inc	552,284.83	Engineering services
IMS Engineers	1,490,152.34	Find and Fix program management
Jackson Utility Maintenance, LLC	10,102,281.23	Leak repairs
Jacobs Engineering Group, Inc.	78,704,246.95	Water plant O&M
Jones Lang Lasalle	2,500.00	Right of way purchase
McKim & Creed, Inc.	91,000.00	Leak detection
Pure Technologies US Inc	510,310.00	Leak detection
Rangeline Utility Services LLC	3,143,751.07	Leak repairs
R & L Unlimited, LLC	4,264,748.04	Asphalt patching
Stantec Consulting Services, INC	16,205,374.68	Distribution system analysis and management
Utilis, Inc	200,000.00	Leak detection
Utility Constructors, Inc	8,934,681.47	Leak repairs
Wicker Construction, Inc	20,441,805.93	Leak repairs
Woodward Contracting LLC	350,627.50	Leak repairs
Xylem, Inc.	3,067,166.50	Valve and hydrant assessment and inventory
TOTAL	\$182,521,903.44	

SRF Funding: The balance of the funding from the Consolidated Appropriation Act 2023 was provided through the existing State Revolving Loan Fund (SRF) program. Working closely with the Mississippi Department of Health, and Region 4 of the US EPA, a revised Intended Use Plan was submitted by the ITPM during this reporting period. The Mississippi Local Governments and Rural Water Systems Improvements Board approved the amended Intended Use Plan (IUP) for the DISASTER RELIEF SUPPLEMENTAL APPROPRIATION in May 2025. The approved IUP committed over \$432 million (nearly 96 percent of the \$450 million appropriated) with projects investing in treatment plant processes, distribution system improvements, and replacement of small diameter piping.

Supplemental Appropriation Priority List					
Project	Project Description	Priority Points	Service Area Population	Loan Amount Requested	Cumulative
III: Primary Drinking Water Standards Projects					
Jackson, City of	Intake Structure Repair	11099	155000	\$5,500,000	\$5,500,000
IX: Existing Facilities Upgrade (Meeting Primary Standards)					
Jackson, City of	Emergency Small Diameter Pipe Replacement	10708	155000	\$5,182,149	\$10,682,149
Jackson, City of	SCADA System	4934	155000	\$13,400,000	\$24,082,149
Jackson, City of	Emergency Distribution System Optimization	2804	155000	\$19,793,757	\$43,875,906
Jackson, City of	Chemical Feed Repair	2755	155000	\$24,000,000	\$67,875,906
Jackson, City of	Residuals System Upgrade OB Curtis	2328	155000	\$28,400,000	\$96,275,906
Jackson, City of	Small Diameter Pipe Replacement	1749	155000	\$47,602,400	\$143,878,306
Jackson, City of	Treatment Process Renewals	735	155000	\$90,000,000	\$233,878,306
Jackson, City of	Distribution System Optimization	578	155000	\$96,057,100	\$329,935,406
XIII: Other					
Jackson, City of	Emergency Lead Service Line Inventory	18696	155000	\$2,968,198	\$332,903,604
Jackson, City of	Debt Retirement- SRF Loan 2	3811	155000	\$14,562,349	\$347,465,953
Jackson, City of	Debt Retirement Loan 3	3014	155000	\$18,410,826	\$365,876,779
Jackson, City of	Resilient Power Facilities - OB Curtis	1745	155000	\$31,800,000	\$397,676,779
Jackson, City of	COJ Special Obligation Bonds Series 2013	1588	155000	\$34,940,271	\$432,617,050

DWSRF Current Status

SRF Loan Applications Status				
Project Description	MSDH Number	Loan Amounts	Reimbursement Request Processed	Reimbursement to JXN Water
Emergency Distribution System Optimization	COMPLETE	\$ 19,793,756.85	\$ 19,793,756.85	\$ 19,793,756.85
Emergency Small Diameter Pipe Replacment	COMPLETE	\$ 5,182,149.34	\$ 5,182,149.34	\$ 5,182,149.34
Emergency Lead Service Line Inventory	COMPLETE	\$ 2,968,197.88	\$ 2,968,197.88	\$ 2,968,197.88
Emergency Reimbursement for Eligible Infrastructure	COMPLETE	\$ 34,940,270.80	\$ 34,940,270.80	\$ 34,940,270.80
DWSRF Retirement	COMPLETE	\$ 32,973,175.00	\$ 32,973,175.00	\$ 32,973,175.00
OBC Chemical Feed	DWJXN-L250008-01-0	\$ 67,649,245.00	\$ 14,719,843.00	\$ 9,268,840.00
OBC Treatment Process Renewals	DWJXN-L250008-06-0	\$ 53,424,000.00	\$ 13,340,110.00	\$ 6,680,787.00
SCADA	DWJXN-L250008-07-0	\$ 25,153,954.00	\$ 2,536,518.00	\$ 685,124.00
Resilient Power Facilities	DWJXN-L250008-09-0	\$ 31,800,000.00	\$ 439,804.00	\$ 271,969.00
Choctaw Village 2310	DWJXN-L250008-08	\$ 7,210,350.00	\$ 543,961.00	\$ -
Raw Water Pumps	DWJXN-L250008-10-0	\$ 15,000,000.00		
Fortification St	DWJXN-L250008-12	\$ 16,733,000.00		
Broadmoore/Brown (Small Dia 2311 and 2312)	DWJXN-L250008-13	\$ 6,000,000.00		
OBC Residuals Upgrade	DWJXN-L250008-XX-X	\$ 5,500,000.00		
Well System Rehabilitation	DWJXN-L250012-XX-X	\$ 11,500,000.00		
East Oak Forest (Small Dia) 2322		\$ 8,891,250.00		
Merit Health 2309		\$ 1,200,000.00		
MMC- 2401		\$ 1,028,250.00		
Galalatin 2308		\$ 13,443,075.00		
West/Rankin St 2324		\$ 10,151,625.00		
Maddox/TV Road 2326		\$ 10,254,000.00		
Surface Restoration 2328 (Coordinating with paving)		\$ 6,280,000.00		
JHF Short Term Conversion		\$ 2,500,000.00		
Hydrants		\$ 3,175,000.00		
Reallocation from SRF to 1442(b)		\$ 54,000,000.00	In CR	
LCRI (Potholing Validation)		\$ 1,000,000.00		
Valves		\$ 3,175,000.00		
TOTAL		\$ 450,926,298.87	\$ 127,437,785.87	\$ 112,764,269.87

The ITPM responded to a solicitation by the Mississippi Local Governments and Rural Water Systems Improvements Board for two new programs funded as part of the Bi-partisan Infrastructure Law (BIL) on June 19, 2023, requesting funding for Lead Service Line Replacements (LSLR) and for addressing Emerging Contaminants. Both were included in the approved IUPs, but at a fraction of the total project cost. The LSLR project is estimated at \$64 million (13,000 * \$4,888/EA) across a 10-year construction period. Based on preliminary inventory data, Jackson has approximately 13,000 galvanized service lines. While there are no records demonstrating that these lines were ever downstream of any lead piping, these may require replacement under the Lead and Copper Rule Improvements (LCRI). Replacement of these lines, as required, will be deferred until funding is available.

The Emerging Contaminant project, scoped to add Granular Activated Carbon (GAC) filtration to the OB Curtis Water Treatment Plant, is estimated at \$119 million. Sampling and testing for PFAS in source and finished water revealed no issues with PFAS, all samples tested well either non-detected or well below EPA's PFAS MCL levels. The GAC project will be executed for future emerging contaminants and seasonal taste and odor issues. This project will not be initiated until existing treatment and distribution needs are addressed.

SRF FFY-2024 BIL EC PRIORITY LIST

Project	Project Description	Zip Code	Priority Points	Service Area Population	Eligible PF Amount	Loan Amount Request	Statewide Cum. \$
Category IX: Existing Facilities Upgrade (Meeting Primary Standards)							
Jackson, City of	Study, Design & Construction, Emerging Contaminants	39216	11099	155000	\$5,000,000	\$5,000,000	\$5,000,000

SRF FFY-2024 BIL LSLR PRIORITY LIST

Project	Project Description	Zip Code	Priority Points	Service Area Population	Eligible PF Amount	Loan Amount Request	Statewide Cum. \$
Category XIII: Other							
Jackson, City of	Replacement of Lead Service Lines	39216	110	150000	\$500,000	\$5,000,000	\$26,427,135
Mount Olive, Town of	Surveying and Inventorying Lead Service Lines	39119	102	982	\$450,000	\$1,000,000	\$27,427,135
Fayette, City of	Surveying & Inventory of Lead Service Lines	39069	0	0	\$56,250	\$125,000	\$27,552,135
Collins, City of	Surveying and Inventorying Lead Service Lines	39428	0	4000	\$175,000	\$500,000	\$28,052,135

Building Resilient Infrastructure and Communities (BRIC): The Mississippi Emergency Management Agency (MEMA) received a \$2 million BRIC grant to develop long-term strategies for water supply and treatment for Jackson. The ITPM is partnering with MEMA to incorporate the scope of the BRIC grant with the master planning work underway with PPL 5.

Disputed Customer Debt: The ITPM inherited nearly \$56 million in billing arrearages. Many accounts had arrearages dating back years due to the many metering and billing challenges over the past decade in Jackson. Almost all account arrearages could be attributed, in whole or in part, to those challenges or to billing for inadequate or non-existent services. Hundreds of these bills had been disputed prior to the appointment of the ITPM, and the disputes remained unresolved. Lacking adequate information to defend prior billing or resolve disputed bills, the ITPM instituted a program to compromise debt that pre-dated the ITPM appointment for all disputed accounts. To accomplish this, the ITPM retained Promise Pay to gather attestations from customers that had aging arrearages (prior to December 1, 2022) and that had disputed these charges.

The program was shut down on August 31, 2023. The number of people accessing the program had dropped to less than one per week and the cost to keep the program open was significant resulting in JXN Water's decision to close that program. A total of 8,251 accounts attested their dispute through Promise Pay and \$19,513,774 in disputed charges were compromised (removed from individual accounts).

The disputed debt program demonstrated the overwhelming majority of the aging arrearages were the result of disputed bills. As a result, all arrearages prior to November 29, 2022, have been moved in the billing system to a separate Service Agreement (SA) account and are no longer visible on customer bills. At some future point JXN Water may choose to pursue these arrearages but at the current time, staff is focused on getting all customers using water into the billing system and current on their bills. It is estimated JXN Water would spend more on collection efforts for the aged arrearages (prior to November 29, 2022) than would be recovered.

Low Income Household Water Assistance Program (LIHWAP): For debt that accrued post the appointment of the ITPM, the ITPM retained Promise Pay to identify qualified applicants and apply for the LIHWAP grant funding on behalf of JXN Water. The program expired on September 30, 2023, with no extension or replacement program currently moving in Congress. As of the end of the program, 413 accounts received Federal LIHWAP grant assistance through the state for a total amount of \$756,263.76.

Local Business Development

JXN Water's commitment to building local business capacity through strategic partnerships with large prime contractors continues to demonstrate measurable impact in Q3. The collaboration between JXN Water and Jacobs Engineering, the prime contractor responsible for the operation and maintenance of the City's water and wastewater systems, further underscores JXN Water's dedication to creating meaningful opportunities for local contractors and professional service firms to engage in essential infrastructure projects.

In Q3, JXN Water and Jacobs hosted a comprehensive Vendor workshop with morning and afternoon sessions to demystify the procurement process. Attendees learned about Jacobs' qualification requirements, health and safety compliance expectations, insurance requirements, and the technical aspects of navigating the Ariba vendor management system. In addition to the formal presentations, the workshop provided the Jones Group with valuable opportunities to engage directly with participating businesses, exchange contact information, and schedule follow-up meetings to discuss their specific capabilities. These interactions also facilitated the provision of tailored technical assistance aimed at helping businesses effectively position themselves for future success.

These strategic partnerships exemplifies how major infrastructure projects can serve as catalysts for local economic and workforce development by leveraging Jacobs' extensive experience in the water and wastewater space and the Jones Group's knowledge of the local business and contractor community to systematically identify and engage local businesses across a range of service categories such as construction management, construction inspection, and surveying, as well as operations and maintenance services including roofing, general contracting, concrete, masonry, ground keeping, pump repairs, HVAC maintenance, electrical work, and sludge hauling.

JXN Water's Local Business Development Initiative represents a deliberate strategy and genuine investment to ensure that major water and wastewater infrastructure investments strengthen the local economy while meeting the technical and operational requirements of critical public water systems. To this end, JXN Water is building a model that other municipalities can replicate. The progress achieved in Q3, from vendor workshops to working one-on-one with contractors eager to sharpen their skills demonstrates that this model is working. More importantly, it shows that with the right partners, clear processes, and technical support can serve as powerful engines for local economic development, workforce development and business capacity building.

Call Center: ProTel has been in business supporting clients throughout Mississippi for more than 30 years. A contract for 24/7 call center operations was developed and the JXN Water customer service number (601-500-5200) went live on June 5, 2023.

The increase in collection efforts was reflected in the call center KPIs for Q3. A significant increase in total calls handled as well as wait time was driven by the calls to make payments, restore service, or establish an account. This increase in workload is anticipated to continue through early 2026 and as a result a contract modification was negotiated to add dedicated staff for 6 months during the stepped up collection efforts.

Call Center KPIs for Q3 2025

Total Calls	Average Talk Time	Average Wait Time
35,828 (+37%)	3.58 minutes (+5%)	2.53 minutes (+34%)

Call Center KPIs for Q2 2025

Total Calls	Average Talk Time	Average Wait Time
26,117	3.42 minutes	1.89 minutes

Mississippi Municipality & County Water Infrastructure Grant Program Act (MCWI): The ITPM worked with the MCWI staff to consolidate previously awarded grants into two grants; one for drinking water projects and one for sewer projects. This will provide the most flexibility for leveraging this funding.

MCWI Reimbursements						
Agreement 476 Water				Agreement 471 Sewer		
1	\$ 189,476.76	\$ 189,476.76		1	\$ 187,373.77	\$ 187,373.77
2	\$ 40,555.31	\$ 230,032.07		2	\$ 41,220.50	\$ 228,594.27
3	\$ 188,525.99	\$ 418,558.06		3	\$ 106,633.54	\$ 335,227.81
4	\$ 27,896.22	\$ 446,454.28		4	\$ 43,274.40	\$ 378,502.21
5	\$ 41,469.13	\$ 487,923.41		5	\$ 56,779.60	\$ 435,281.81
6	\$ 139,183.64	\$ 627,107.05		6	\$ 148,784.72	\$ 584,066.53
7	\$ 299,151.17	\$ 926,258.22		7	\$ 47,560.80	\$ 631,627.33
8	\$ 307,650.07	\$ 1,233,908.29		8	\$ 174,709.75	\$ 806,337.08
9	\$ 116,404.01	\$ 1,350,312.30		9	\$ 52,656.60	\$ 858,993.68
10	\$ 416,066.61	\$ 1,766,378.91		10	\$ 30,304.57	\$ 889,298.25
11	\$ 533,161.73	\$ 2,299,540.64		11	\$ 48,098.81	\$ 937,397.06
12	\$ 460,093.65	\$ 2,759,634.29		12	\$ 116,437.70	\$ 1,053,834.76
13	\$ 297,206.32	\$ 3,056,840.61		13	\$ 52,656.60	\$ 1,106,491.36
				14	\$ 211,071.95	\$ 1,317,563.31
				15	\$ 138,938.45	\$ 1,456,501.76
				16	\$ 21,023.50	\$ 1,477,525.26
				17	\$ 8,419.05	\$ 1,485,944.31
				18	\$ 52,656.60	\$ 1,538,600.91

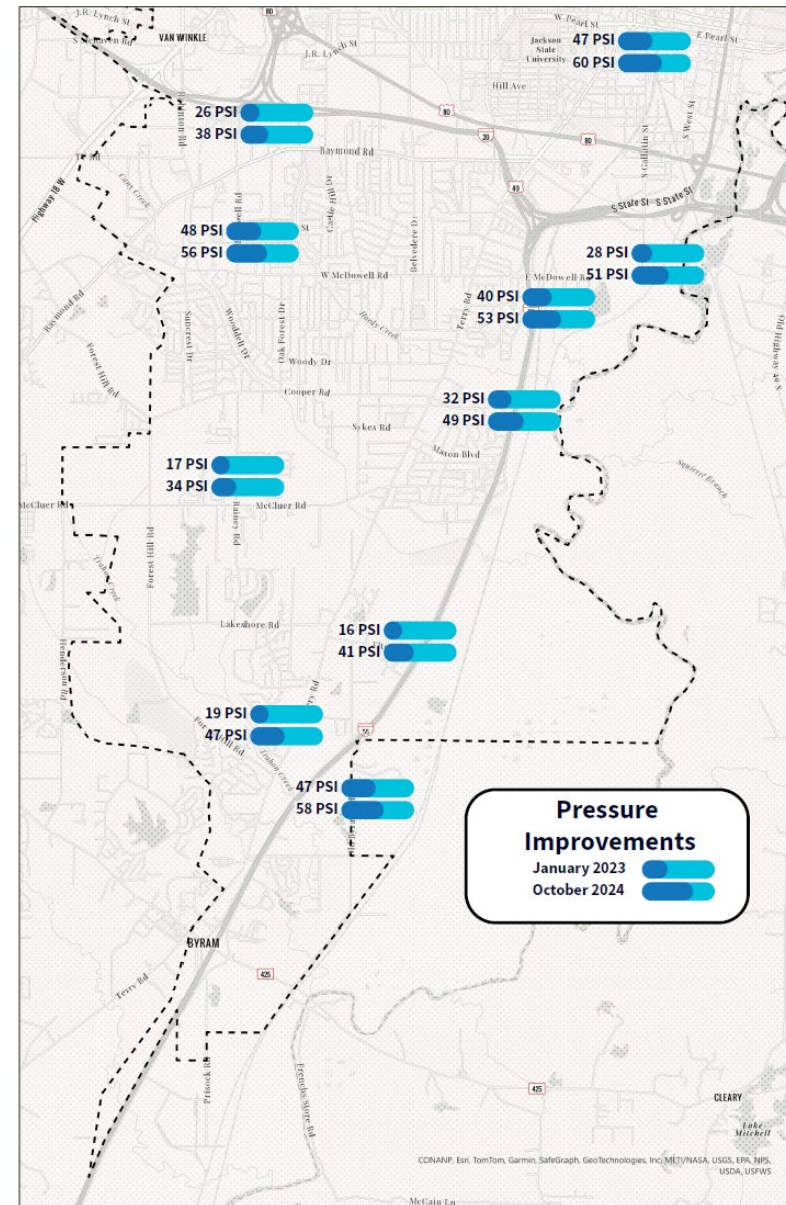
Water Resources Development Act Section 219 Funding (USACE)

There has been \$125 million in Section 219 funding authorized by WRDA. The USACE has been working with JXN Water on the first phase of projects. Two projects are fully funded and will be completed by first quarter 2026. The third project remains unfunded as JXN Water does not have adequate funds for the local match. The plan is to use CWSRF to fund a stand-alone contract for one pond as the match for the Section 219 work to be accomplished by the USACE. The CWSRF funding will not be available until JXN Water's revenues can support the repayment of a CWSRF loan, i.e., with a rate increase.

Increment	Project	Federal Share	Local Share	Status
1	100 MGD Pump @ Savanna St WWTP	\$ 5,000,000	\$ 1,666,666	Funded, Est Completion 3/26
2	Membrane Filter Cassettes – OB Curtis WTP	\$ 5,456,250	\$ 1,818,750	Funded, Est Completion 12/25
3	Dredging Storm Ponds @ Savanna St WWTP	\$28,329,450	\$ 8,697,450	Unfunded – no local match available

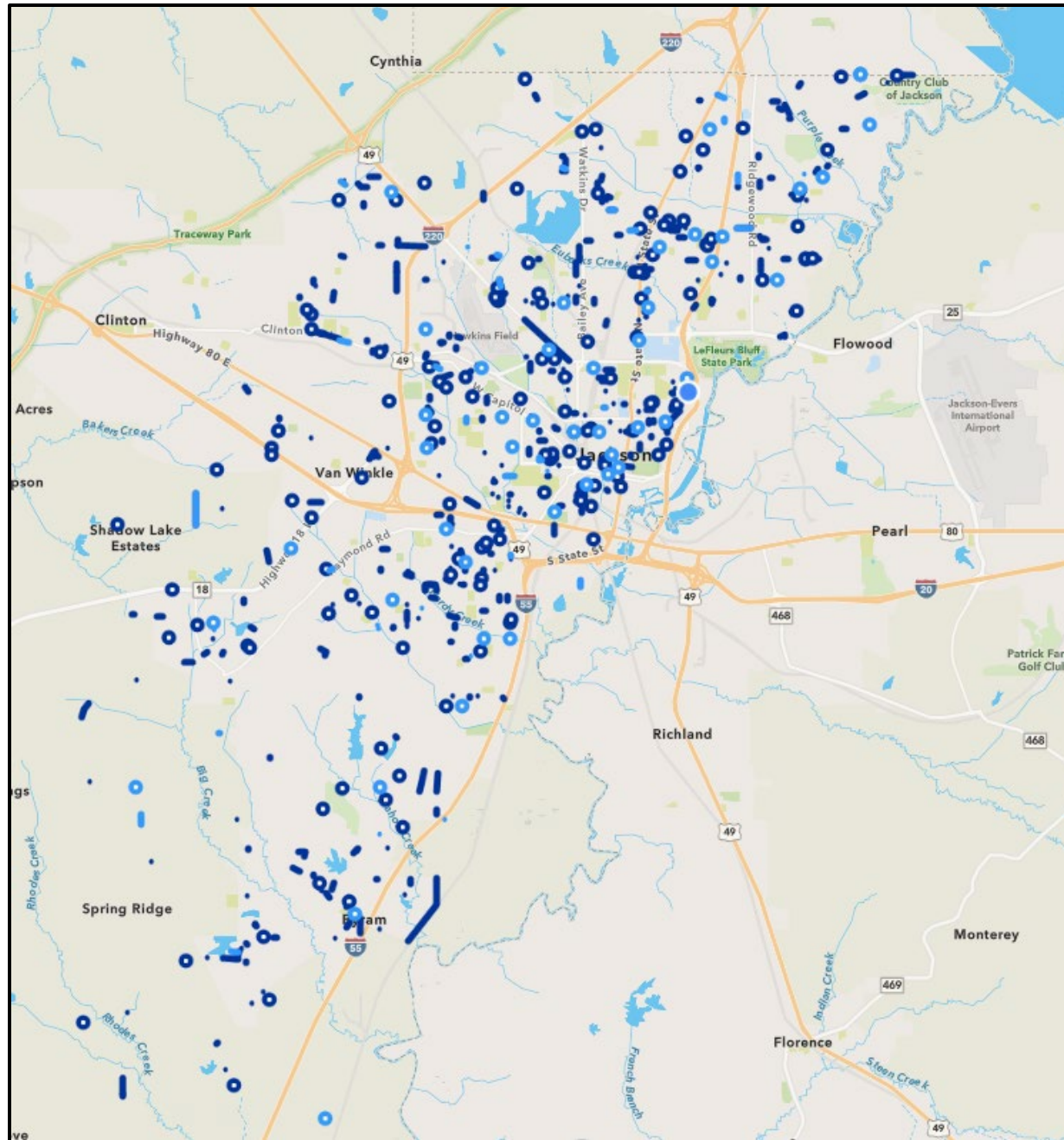
System Pressure Improvements: System pressure has been stabilized and normalized throughout the system. Wachs Water works with JXN Water staff to continue to find valves, make repairs, and change positions (typically from fully closed to fully open).

Pressure throughout the system has dramatically improved under federal judicial oversight and is now stable. The adjacent map shows pressures in South Jackson when JXN Water began operating and maintaining the system (January 2023) and as of December 2024. Pressures in South Jackson have been restored to normal system pressure.

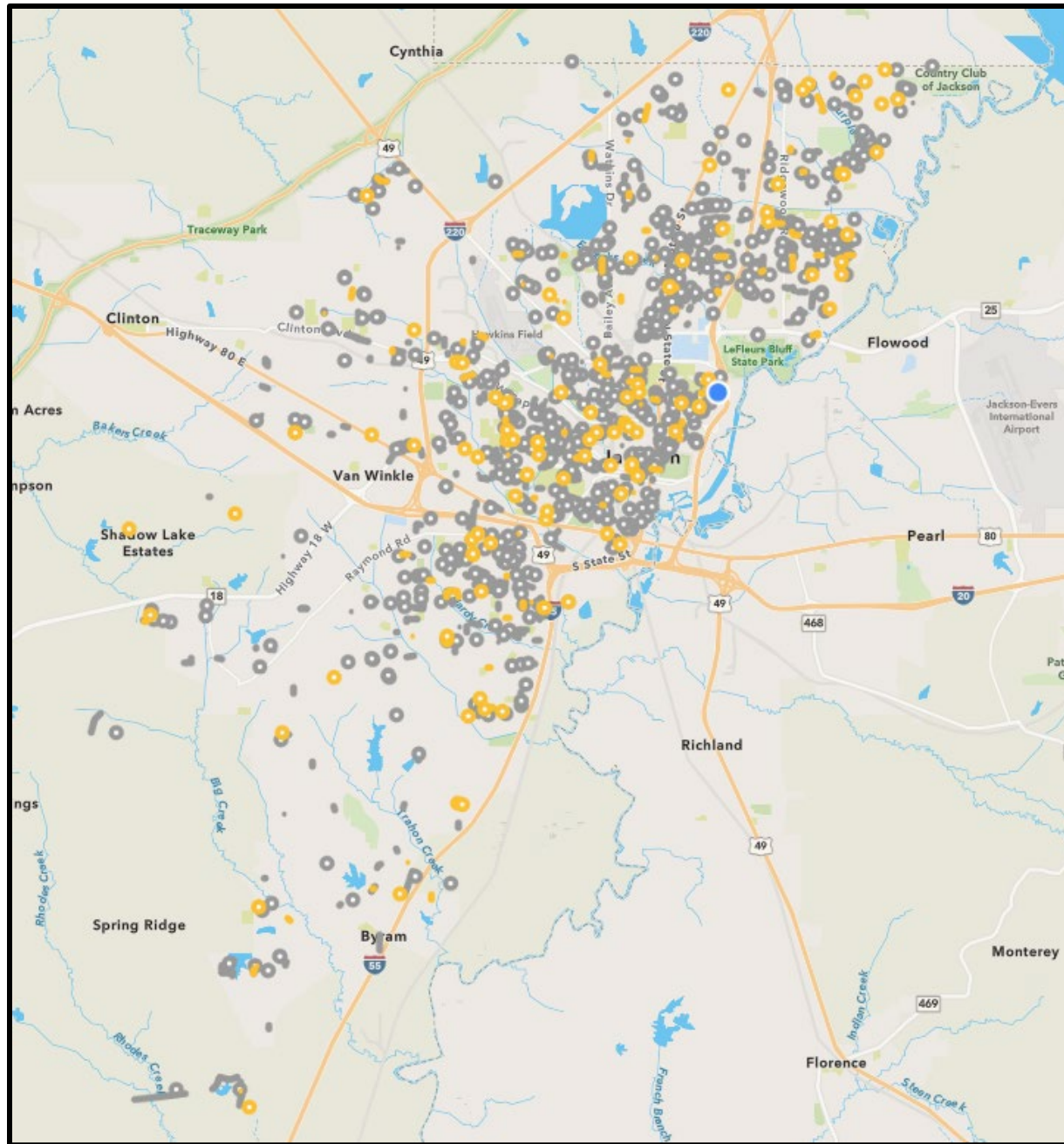


Distribution system maintenance, repair, and renewal (formerly Find and Fix)

Water Distribution Tasks Completed												
Status	2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Total	
In Progress	0	4	4	3	5	5	8	6	11	35	29	
Completed	229	125	165	170	126	118	143	139	152	106	1076	
Total Tickets	229	129	169	173	131	123	151	145	163	141	1105	
Percent Complete	100%	97%	98%	98%	96%	96%	95%	96%	93%	75%	97%	
*Data from July 2024 forward												
Tickets by Type												
Ticket Type	2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Total	
Non-Construction Tasks	46	14	6	3	6	12	14	16	8	10	135	
Install	12	1	2	3	2	4	4	2	4		34	
Move	1										1	
Repair	909	198	115	144	143	94	93	126	118	148	2088	
Replace	156	20	6	17	18	20	12	6	15	5	275	
Retire	2			2	4	1		1			10	
Grand Total	1126	233	129	169	173	131	123	151	145	163	2543	
*Data from July 2024 forward												
Average # of Days to Close												
Completed Tickets	Quarter	2024 Q3	2024 Q4	2025 Q1	2025 Q2	2025 Q3						
Non-Construction Tasks		2	15	16	7	13						
Install		0	7	7	9	15						
Move		0	11	11	0							
Repair		22	8	8	8	6						
Replace		42	22	23	19	19						
Retire		0	6	3	5	4						
*Data from July 2024 forward												



Street Restorations												
Status ▾	Month ▾	2024 ▾	Jan ▾	Feb ▾	Mar ▾	Apr ▾	May ▾	Jun ▾	Jul ▾	Aug ▾	Sep ▾	Total in Status ▾
In Progress		4	7	9	5	8	5	13	15	25	51	142
Completed		671	127	79	70	66	46	42	45	32	17	1195
Total Tickets		675	134	88	75	74	51	55	60	57	68	1337
Percent Complete		99%	95%	90%	93%	89%	90%	76%	75%	56%	25%	89%
Completed Tickets	2024 Q3	2024 Q4	2025 Q1	2025 Q2	2025 Q3							
Average # of Days to Cl	42	34	53	47	51							
*Backlog was entered July 2024. All dates reflect tracking after July 2024.												
Yard Restorations												
Status ▾	Month ▾	2024 ▾	Jan ▾	Feb ▾	Mar ▾	Apr ▾	May ▾	Jun ▾	Jul ▾	Aug ▾	Sep ▾	Total in Status ▾
In Progress		221	67	40	52	47	35	32	30	22	38	584
Completed		110	5	1	1	1	1	1	1			122
Total Tickets		331	72	41	53	48	36	33	31	22	39	706
Percent Complete		98%	83%	100%	92%	58%	79%	38%	50%	40%	14%	17%
Completed Tickets	2024 Q3	2024 Q4	2025 Q1	2025 Q2	2025 Q3							
Average # of Days to Cl	31	57	55	-	-							
*Backlog was entered July 2024. All dates reflect tracking after July 2024.												
*Yard restorations currently paused.												
Curb Restorations												
Status ▾	Month ▾	2024 ▾	Jan ▾	Feb ▾	Mar ▾	Apr ▾	May ▾	Jun ▾	Jul ▾	Aug ▾	Sep ▾	Total in Status ▾
In Progress		2	2		1	5	3	5	5	3	6	32
Completed		84	10	7	11	7	11	3	5	2	1	141
Total Tickets		86	12	7	12	12	14	8	10	5	7	173
Percent Complete		98%	83%	100%	92%	58%	79%	38%	50%	40%	14%	82%
Completed Tickets	2024 Q3	2024 Q4	2025 Q1	2025 Q2	2025 Q3							
Average # of Days to Cl	22	21	34	50	54							
*Backlog was entered July 2024. All dates reflect tracking after July 2024.												
*There was discrepancy that raised the number of curb tasks during Q4 artificially high. This has been resolved for Q1 numbers.												



Metering: The AMI water meter installation project is substantially complete with 62,730 meters installed. The remaining approximately 4,000 installs are impacted by a number of issues including vacant or abandoned properties, and the inability to locate or access the property where the existing meter is located. JXN Water is working with UMS to resolve these issues to either install a new meter or drop the account from the list to be installed. This work will continue through 2025.

Communications

In Q3 2025, the Communications team advanced a coordinated communications strategy designed to meet court mandated obligations while supporting the organization's operational and financial goals. This quarter's work centered on delivering a clear, actionable message to every JXN Water customer through a layered, multi-channel campaign. Our primary objectives were to support customers navigating the severance process, fulfill the September 16 court order, and align communications with collections.

The Stay Current campaign was structured to ensure that each customer in our system received messages through at least three distinct channels, increasing the likelihood of awareness and action. Across platforms, our tone emphasized clarity, accountability, and accessibility.

Strategic Objectives & Focus Areas

1. Court-Ordered Communication Compliance

- Launched the **Stay Current Hub** and **Account Review Portal** at jxnwater.com/staycurrent.
- Disseminated required public notices through:
 - Direct mail to 100% of the known customer base (~65,000 households)
 - Radio, newspaper, digital, billboards, and social media
- Publicized multiple reporting mechanisms: online portal and 24/7 call center.

2. Stay Current Campaign & Collections Support

- Reinforced messaging around payment plans, account reinstatement, and how to stay current during severance.

- Unified communications across customer service, digital, and field operations.
- Supported the goal of increased collections through consistent, repeatable messaging.

Campaign Deployment Summary

Channel	Description	Monthly Cost	Quarterly Spend	Est. Reach (3 mo)	CPM
WLBT TV & Digital	CTV, preroll, streaming audio, display, homepage takeovers	\$17,483	\$52,450	3.6M impressions	\$14.50
Billboards	12 placements citywide	\$7,500	\$22,500	5.4M impressions	\$4.16
Radio	6-station metro buy (urban, gospel, country)	\$12,050	\$36,150	4.8M estimated	\$2.25
Digital Ads	Social, display retargeting, YouTube	\$5,000	\$15,000	1.0M impressions	\$4.28
Newspapers	Local Print Ad placement	\$1,000 each	\$3,000	375K combined	\$8.00
Direct Mail	One-time mailing to all customers	—	\$16,000	65K households	\$0.36 ea
Web Development	Stay Current Hub + Account Review form	—	In-house	60K visits est.	—
TOTAL			\$145,100	~15M impressions	Avg. \$3.70

Reach & Impact Highlights

Metric	Description	Q3 2025 Performance
Total Impressions	Combined estimated reach across all paid media channels	15+ million
Household Coverage	Portion of customer base receiving direct mail	100% (≈65,000 households)
WLBT Partnership	Monthly impressions from connected TV, audio streaming, and digital placements	1.2M+ per month
Billboard Visibility	Views across 12 placements throughout Jackson metro	≈5.4M total impressions
Digital & Social Engagement	Quarter-over-quarter engagement increase	+32%
Stay Current Hub Traffic	Web referrals and visits during campaign rollout	+41% increase
Earned Media Coverage	Mentions and reach across local and regional outlets	60+ mentions/month, 3.5–4.2M est. impressions

Strategic Positioning

This quarter’s communications were shaped by a layered, customer-first approach. Each tactic was selected to complement another: radio supported direct mail, billboards echoed digital messages, and all roads led to the Stay Current Hub.

Rather than rely on single-channel exposure, the goal was **multi-touch engagement**, ensuring that customers were met where they are, multiple times, with consistent, accessible information.

Key strategic elements:

- Increase exposure per household through repeat contact across media types.
- Reinforce clarity and actionability in all materials.

- Maintain legal compliance while emphasizing customer empathy and guidance.

Customer Communication Journey

Stage	Channel	Objective
Awareness	Billboards, Radio	Broad message visibility across metro area to initiate recognition of Stay Current.
Understanding	Direct Mail, WLBT TV & Digital	Provide detailed instructions and reinforce compliance and assistance information.
Engagement	Social Media, Digital Ads	Drive interaction, questions, and traffic to Stay Current Hub.
Action	Stay Current Hub & Call Center	Convert awareness into account reviews, payments, or reinstatement actions.

Next Steps (Q4 Priorities)

- Extend **Stay Current Phase II** messaging focused on customer success stories and payment pathways.
- Launch **Appointment Center** communications campaign.
- Finalize cross-training materials so that messaging across communications and customer service are fully aligned.
- Continue building out internal dashboards to monitor campaign response, reach, and cost-effectiveness.

Conclusion

The communications team entered Q3 with a dual charge: meet the expectations of the federal court and support the financial recovery of JXN Water. Through deliberate planning, cross-channel integration, and resource stewardship, we implemented a campaign that not only met compliance but helped move the organization closer to its long-term goals of service equity, billing accuracy, and public trust.

The actions taken this quarter were not isolated but they were part of a framework. One that treats communications as a system of touchpoints, ensuring that customers are not only informed, but equipped to act.

Precautionary Boil Water Notices

There were no city-wide precautionary boil-water notices issued during the reporting period.

The continued accelerated efforts to find and fix legacy leaks in the system along with the long-overdue replacement of valves and hydrants and the occasional pipe break continue to require issuing many precautionary BWN each month. There were 89 issued during the quarter with an average of 31 connections impacted for 3.9 days each.

Precautionary Boil Water Notices

No.	Boil Water Notice Date	Boil Water Notice Lift	Duration (Days)	Surface Water System	Well Water System	Area Impacted	Number of Connections	Updated	Posted to Web	Moved to Resolved Notices
1	7/1/2025	7/8/2025	7	x		(100-326) North St	5			Y
2	7/3/2025	7/10/2025	7		x	(6785-6791) S Siwell Rd (2104-2159) Crossbridge Blvd (42014309) Summertown Dr (5301-5360) Gardens Way (501-510) Westbridge Cove (701-733) Meadows Way (601-633) Oakview Way (401-417) Justin Cove (301-314) Jarod Cove (114-116) Bridgeton Plaza (1-28) Old Bridge Cove	170			Y
3	7/7/2025	7/9/2025	2	x		(2-10) Park Ave (1501-1543) N State St	10	7/7/2025 (1501-1543) N State St		Y
4	7/7/2025	7/9/2025	2	x		(4601-4693) Kirkley Dr	25			Y
5	7/8/2025	7/16/2025	8	x		(2401-2667) Prosperity St	75			Y
6	7/9/2025	7/15/2025	5	x		(701-758) N Mill St	15			Y
7	7/9/2025			x		(617) Rio St	1	CANCELED		Y
8	7/9/2025	7/24/2025	15	x		(1006-1119) Manship St	17			Y
9	7/10/2025			x		(140-402) Wesley Ave	28	CANCELED		Y
10	7/11/2025	7/15/2025	4	x		(4145-4273) Robinson Rd	15			Y
11	7/15/2025	7/17/2025	2	x		(140-402) Wesley Ave	28			Y
12	7/15/2025	7/17/2025	2	x		(1122-1158) Autumn St	9			Y

13	7/15/2025			x		(907-1033) S Gallatin St		CANCELED 7/16/2025		Y
14	7/22/2025	7/24/2025	2	x		(2405-2472) Southwood Rd (4418-4466) Wedgewood St	26			Y
15	7/23/2025	7/30/2025	7	x		(3109-3253) Edwards Ave (3102-3201) Lampton Ave	17			Y
16	7/24/2025	7/28/2025	4	x		(2102-2216) Hill Ave (1642) Hattiesburg St	6			Y
17	7/24/2025	7/28/2025	4	x		(107-710) W Mayes St	25			Y
18	7/31/2025	8/4/2025	3		x	(4735-6405) Springridge Rd (101-170) Windy Hill Cv (105-195) Oak Ridge Dr (100-116) Oak Wood Dr (100-132) Spring Valley Dr (1330-1402) Linda Ln	110			Y
19	7/31/2025	8/4/2025	3	x		(218-472) Mt. Vernon Ave	28			Y
20	7/31/2025	8/4/2025	3	x		(1203-1821) Cox St	78			Y
21	8/1/2025	8/5/2025	4	x		(804-899) Briarwood Dr	30			Y
22	8/1/2025	8/11/2025	10	x		(386) Raymond Rd	30			Y
23	8/1/2025	8/5/2025	4	x		(499) W Ridgeway Street	1			Y
24	8/4/2025	5/15/2025	11	x		(110-729) West Mount Street	17			Y
25	8/4/2025	8/11/2025	7	x		(320-534) Oak Street (1013-1140) Palymra Steet (335-538) Ash Street	41			Y
26	8/5/2025	8/7/2025	2	x		(1-10) Fondren Green Circle	9			Y
27	8/6/2025	8/15/2025	9	x		(521-591) Woodland Hills Place	22			Y
28	8/6/2025	8/11/2025	5	x		(20) North Hill Parkway	1	Highland Hills Apartments		Y
29	8/7/2025	8/11/2025	4		x	(1034-1170) Old Jackson Road	5			Y
30	8/7/2025	8/11/2025	4	x		(201) Boiling Street (3770-4573) Bullard Street (140-250) Outer Circle (20-125)Gymnasium Drive	2	Combined Boiling St, Bullard		Y

31	8/12/2025	8/14/2025	2	x		(3106-3168) Ponderosa Dr	20			Y
32	8/12/2025	8/14/2025	2	x		(175-225) E Capitol Street	5			Y
33	8/13/2025	8/19/2025	6	x		(2134-2219) Heritage Hill Dr	22	Updated Range from 2136 to 2134		Y
34	08/14/225	8/18/2025	4	x		(101-128) Berryhill Place	9			Y
35	8/14/2025	8/18/2025	4	x		(120-349) Colonial Dr	27			Y
36	8/16/2025	8/19/2025	3		x	(408-561) Cedarwood Drive (395-544) Winnwood Drive (385-386) Cedarmont Street (406-564) Greenmont Drive	111			Y
37	8/18/2025	8/20/2025	2	x		(5905-6178) Whitestone Rd (5953-5965) Whitestone Ct	63			Y
38	8/19/2025	8/21/2025	2	x		(124-348) Clairmont St	15			Y
39	8/20/2025			x		(2307-2472) Southwood Rd	21	Updated Range from 2307 to 2105		
40	8/21/2025	8/27/2025	6	x		(419-459) W Silas Brown	6			Y
41	8/21/2025	8/27/2025	6	x		(422-462) Floyd Ave	8			Y
42	8/21/2025	8/27/2025	6		x	(2300-2328) Timber Falls Dr	19			Y
43	8/23/2025	8/27/2025	4	x		(5554-5601) Clinton Blvd	3			Y
44	8/23/2025	8/27/2025	4	x		(2257-2472) Southwood Road (4310-4433) Deer Creek Drive (4418-4466) Wedgewood Street (4404-4468) Woodlark Drive	64			Y
45	8/25/2025	8/28/2025	3	x		(5304-5457) Suffolk Dr (5111-5207) Reddoch Dr	39			Y
46	8/25/2025	8/27/2025	2	x		(7500-7585) S Siwell Rd	20			Y
47	8/26/2025	8/28/2025	2	x		(508-2033) Will O Wisp Way (516-545) Mocking Bird Lane	28			Y
48	8/26/2025	8/28/2025	2	x		(302-349) Melba Hill Dr (5602 5752) Magnolia Dr	38			Y
49	8/26/2025	8/28/2025	2	x		(503-810) S Gallatin St	9			Y

50	8/27/2025	9/2/2025	6	x		(305-455) Meadowbrook Rd	15			Y
51	8/27/2025	8/29/2025	2	x		(160-320) Industrial Dr	9			Y
52	8/27/2025	9/2/2025	6	x		(386) Raymond Rd	30			Y
53	8/27/2025	8/29/2025	2	x		(100-125) W Bell Street (110-115) Pleasant Court (110-190) Bell Court	16			Y
54	8/28/2025	9/2/2025	5	x		(2293-2375) W McDowell Rd	46	Updated (2293-2533) (1719-1796) Southaven Cir		
55	8/28/2025	9/2/2025	5	x		(304-560) Hartfield St	22			Y
56	8/29/2025	9/4/2025	6	x		(1001-1761) Grand Ave	65			Y
	8/30/2025	9/4/2025	5	x		(1060-1104) John R Lynch St	5			Y
57	9/2/2025	9/4/2025	2		x	(103-235) Peachtree Dr	24	Updated from 105 to 103		Y
58	9/3/2025	9/5/2025	2	x		(1004-1105) Riverview Drive (834-844) Madison Drive	15			Y
59	9/3/2025	9/5/2025	2	x		(231-243) Valley North Blvd (5105-5163) Millwood Place	12			Y
	9/3/2025	9/5/2025	2	x		(1541-1750) Gibraltar Dr	27			Y
	9/4/2025	9/8/2025	4	x		(5002-5089) Womack Dr	32			Y
	9/8/2025	9/10/2025	2	x		(215) Southbrook Dr	1			y
	9/8/2025	9/10/2025	2	x		(6435-6530) Abraham Lincoln Dr	24			Y
	9/9/2025	9/12/2025	3			(105-249) Flag Chapel Cir	23			Y
	9/10/2025	9/12/2025	2	x		(988-1733) Dewey St	46	Combined 1712-1733 & 988-1250		Y
	9/11/2025	9/15/2025	4	x		(410-624) W Hill Dr	42			Y

	9/11/2025	9/15/2025	4	x		(3132-3180) Benson Dr	9			Y
	9/14/2025			x		(572-620) Bounds Road (2001-2009) Fox Hill Lane (2011-2021) Fox Cove W (101-495) River Bend Drive (302-308) River Bend Cove (2044-2099) Fox Cove E (118-154) Fairview Cove (8002-8019) Lakeview Blvd (929-941) Willow Cove W (1-25) Riverview Cove (200-205) Trahon Cove (100-105) Baypointe Cove (300-618) Willow Bay Drive (300-618) Bradford Cove	357	Cancelled Issued in Error		y
	9/14/2025	9/17/2025	3	x		(5406-5477) Old Byram Road	12			Y
	9/15/2025	9/17/2025	2	x		(320-387) Naples Rd	18			Y
	9/17/2025	9/19/2025	2	x		(1102-2586) McDowell Circle	46			y
	9/17/2025	9/19/2025	2	x		(2105-2257) Southwood Rd	15			y
	9/17/2025	9/19/2025	2	x		(2429-2509) Massena Drive	8			y
	9/18/2025	9/23/2025	4	x		(4125-4135) W. Northside Drive	2			Y
	9/22/2025	9/24/2025	2	x		(117-243) Marcus L Butler Dr	15			Y
	9/22/2025	9/24/2025	2	x		(106-248) Cherry Hill Dr	23			Y
	9/23/2025	9/25/2025	2	x		(914-1063) Whitworth St	22			Y
	9/23/2025	9/25/2025	2	x		(102-390) Lea Circle	30			Y
	9/23/2025	9/25/2025	2		x	(12-35) Brock Drive	19			Y
	9/24/2025	9/26/2025	2		x	(5217-5285) Greenway Dr Ext	21			Y
	9/25/2025			x		(103-466) St Andrews Drive	50			
	9/25/2025			x		(3704-3843) Hollywood Ave	12			
	9/27/2025	10/1/2025	5	x		(110-402) Wesley Ave	27			Y
	9/29/2025	10/1/2025	3	x		(2004-2111) Laurel St	5			Y
	9/29/2025	10/1/2025	3	x		(4220-4354) Forest Park Dr	23			Y

	9/30/2025			x		(2653-2693) Lake Cir (2704-2749) Quail Run Rd	25			
	9/30/2025			x		(111-168) Kilkenny Blvd (4802-4851) Kilkullen Place	27			
	9/30/2025			x		(2605-3226) Livingston Street (1106-1552) W.Ridgeway Street (1201-1269) Gentry Street (1300-1499) Mayes Street (1312-1343) Howell Street (1312-1338) Johnston Street (1304-1329) Atley Street	133			
	9/30/2025			x		(1252-1850) Eastover Drive	25			

SUMMARY OF DELAYS ENCOUNTERED OR ANTICIPATED

PP 5 - System Planning and Stabilization and Sustainability Plan – The water and sewer systems have stabilized.

This work is ongoing in alignment with the BRIC Grant. The scope has been amended to include an evaluation of the groundwater system wells as well as evaluation of GAC filter media for taste, odor, and color issues at OBC. The new completion date for this project, consistent with the BRIC grant funding and with the two scope additions is August 2026.

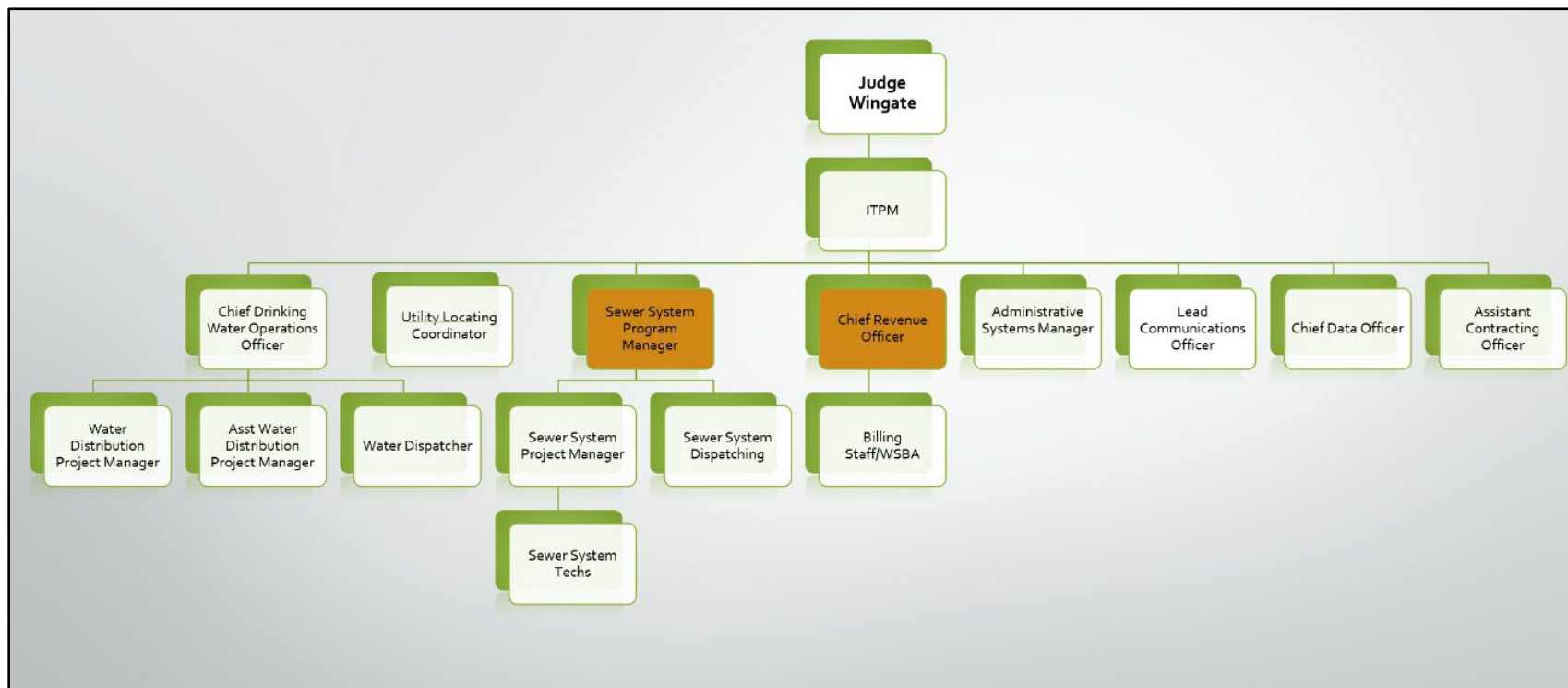
PP 11 - Treatment Process Renewals - This work is underway but requires extensive coordination to maintain plant operations during construction. The first of the three sedimentation basins was completed in October 2025 after a month long shut down of the conventional side of OBC. Coordinating shutdowns for the other two basins, with other work in progress (Electrical Resiliency, Filter Rehabs, Sludge Removal, Installation of new Membranes, etc.,...) has proven to require more time than originally anticipated. Additionally, the Filter 5 rehabilitation was significantly delayed due to the failure of the newly installed underdrain. Work to find the root cause and an acceptable solution delayed that filter by more than one-year. The other 5 filters require individual shutdowns as well. As a result, the new completion date is June 2027.

PP 13 - Resilient Power Plan - This project is progressing through design with 100% due in Q4 2025. PP 13 required a plan be developed. The 100 percent design satisfies this requirement and will be complete by 12/31/2025. Recognizing the criticality of this project, it was included in the IUP for the SRF and has been approved for construction. Construction is estimated to take 2 years. Request PP13 be revised to "Construct Resilient Power Facilities for OBC" with a completion date of October 2027.

JXN Water Staff and Contract Support

The organizational chart for the ITPM and JXN Water is shown on the chart below. The two orange blocks represent contract employees performing staff functions.

ITPM and JXN Water Organization Chart



Contractual Support for ITPM

With additional experience, the roles of various contractors have been evaluated and modified from the original grant workplan. At this time these are the contractors supporting the ITPM:

Legal Services – Regulatory and General Counsel – AquaLaw (Paul Calamita) has been engaged with the local support of Forman Watkins (Malissa Wilson). Mr. Calamita has over 30 years of experience representing public drinking water and sewer utilities nationwide. Ms. Wilson is a Partner at Forman Watkins and her team is able to provide a wide range of necessary support with extensive experience with Mississippi clients.

Accounting – Kim Hardy, CPA with Matthews, Cutrer, and Lindsay has been retained. Horne has been retained to assist with compliance monitoring.

Financial Advisor – PFM (Ricardo Callender) has been retained to provide financial advisory services. There may be additional support necessary under this item related to the debt retirement.

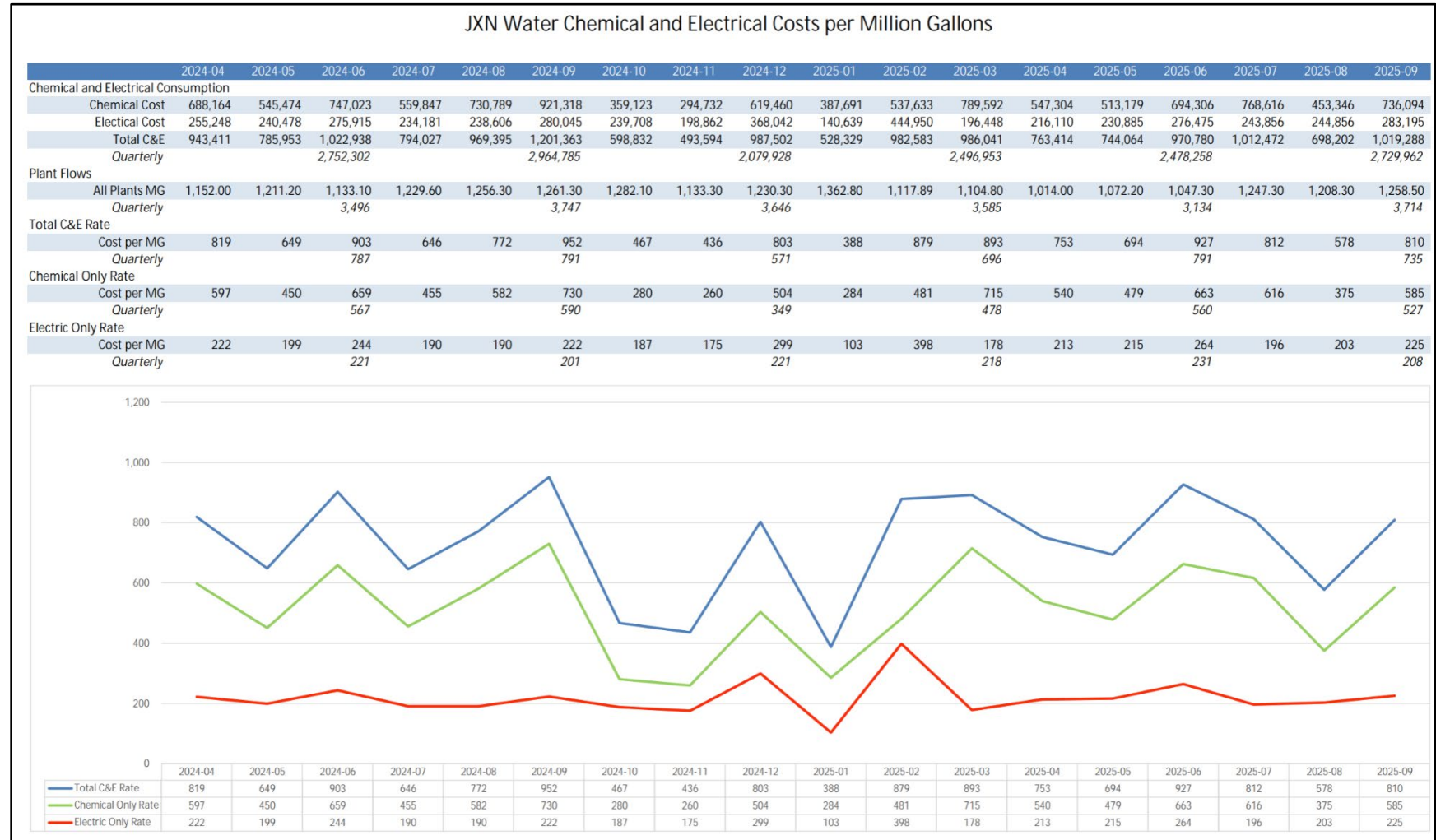
Billing Support – Horne has been retained to assist with updating the customer account data in addition to the compliance support they are providing. BOSS has been managing the Oracle billing system and implementing the meter-to-cash solution.

Communications Support – HDR has been retained to support the JXN Water communications effort. This broad tasking includes, copywriting, copy editing, graphic design, social media management, website design and development, and public relations services.

Water Production (into Distribution System) in million gallons per day

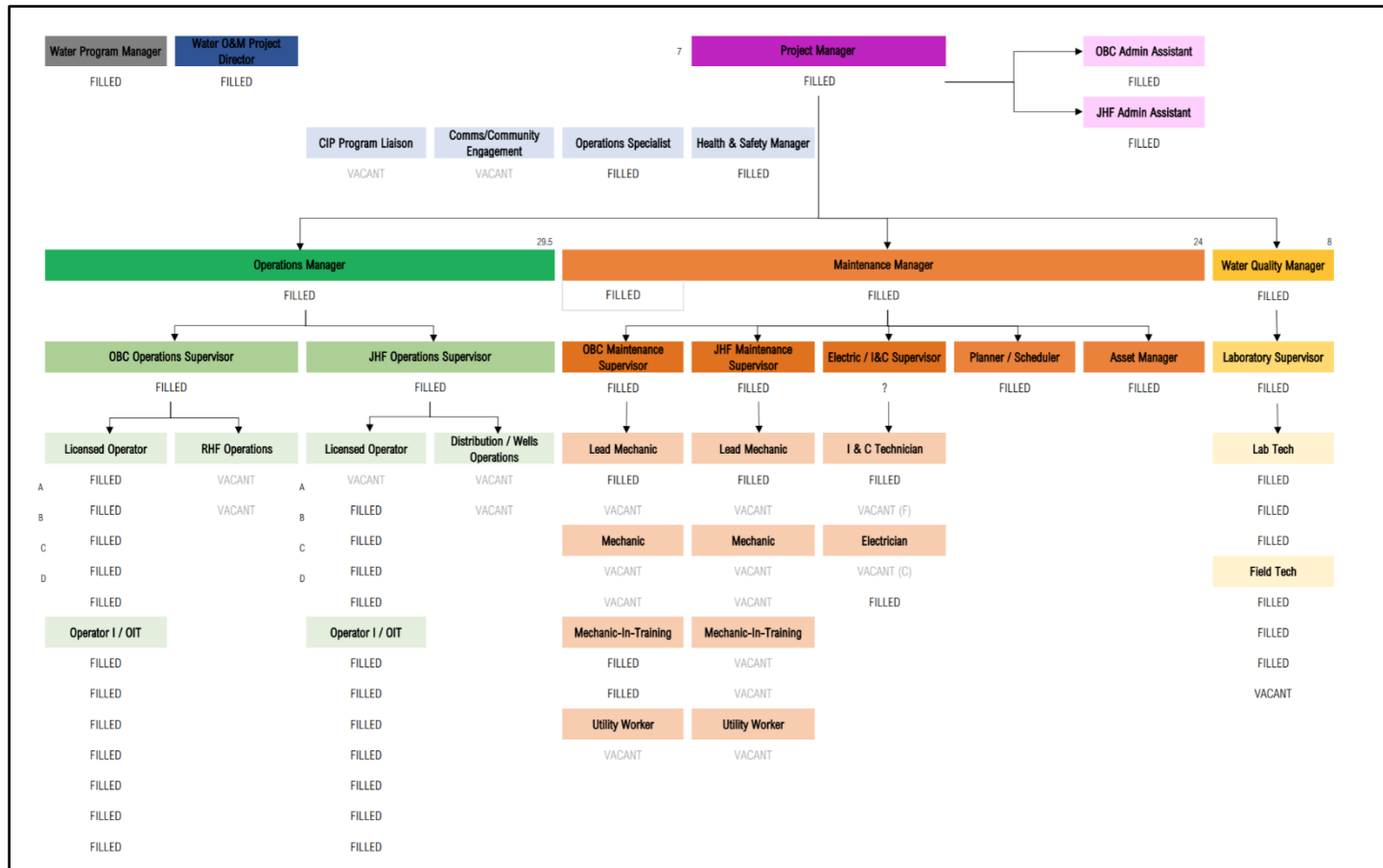
Plant	Q3 Avg	Q2 Avg	Q1 Avg 2025	Q4 Avg	Q3 Avg	Q2 Avg	Q1 Avg 2024	Q4 Avg	Q3 Avg	Q2 Avg	Q1 Avg 2023
OBC Conventional	5.1	7.6	8.8	10.9	11.4	9.5	13.6	17.6	16.1	13.3	15.1
OBC Membrane	13	14.6	17.1	16	17.1	16.8	18.2	19.1	21.7	22.4	21.8
JH Fewell	22.3	12.2	14	12.7	12.2	12.1	16.6	19.3	15.9	11.5	13.4
Total	40.4	34.4	39.9	39.6	40.7	38.4	48.5	55.9	53.7	47.2	50.2

Chemical and Electrical Costs



O&M Contract Staffing Plan and Progress

Jacobs has continued to recruit to fill all positions in their staffing plan. The plan calls for a long-term total of approximately 66 people. Eighteen full-time and one part-time position have been filled with former City of Jackson employees. As of September 30, 2025, 53 positions are filled.



Modifications to the Priority Project List or Schedule

The following were requested via email to the Parties on 10/29/2025.

PP 5 - System Planning and Stabilization and Sustainability Plan – The water and sewer systems have stabilized.

This work is ongoing in alignment with the BRIC Grant. The scope has been amended to include an evaluation of the groundwater system wells as well as evaluation of GAC filter media for taste, odor, and color issues at OBC. The new completion date for this project, consistent with the BRIC grant funding and with the two scope additions is August 2026.

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Project Status Updates

PPL	Description	Status Change Quarter Ending Sept 30, 2025	Task Order(s) Quarter Ending Sept 30, 2025		Summary of Work Quarter Ending Sept 30, 2025	Summary of Delays Encountered	Projection of Work Quarter Ending December 31, 2025		
1	O&M Contract	O&M contractor progressing work.	Operations Consulting Support and Safety Audit	Jacobs	Focused on backfilling maintenance staff positions.		Continue to coordinate operations with ongoing construction project sequencing.		
			Operations Consulting Support and Safety Audit (Amendment 1)	Jacobs	Continued with pulling, repairing, and returning to service raw water pumps, high service pumps, and transfer pumps, and blowers to further improve plant reliability and resiliency.				
			O&M Secondment	Jacobs					
			O&M Secondment (Amendment 1)	Jacobs					
			O&M Secondment (Amendment 2)	Jacobs					
			O&M Phase 2	Jacobs					
			O&M Materials Procurement	Jacobs	Train 6 membrane fiber replacement.			Planned Train 5 membrane fiber replacement.	
			O&M Condition Assessment	Jacobs	Worked with JXN Water and others to support the optimization of storage and distribution while maintaining water age and water quality.				
			O&M Evaluation	Jacobs					
			O&M Staff Augmentation (Amendment 1 and 2)	Jacobs	Completed distribution tank inspections.				Continue supporting JXN Water Academy with classroom modules & plant tours.
			O&M Phase 2 (Amendment 1)	Jacobs	New membrane air compressor system online.				
			O&M Phase 2 (Amendment 2)	Jacobs	OBC Conventional treatment train offline for capital improvements.				
			O&M Phase 3	Jacobs					
2	Winterization	Project construction is complete .	OBC Winterization Project – Construction Contract	Hemphill	Winterization Project construction is complete. Administrative project closeout. Membrane Building Project construction is complete. Administrative project closeout.		Winterization Project construction is complete . Membrane Building Project construction is complete . 1.		
			OBC Winterization Project – Final Reconciliation Change Order						
			OBC Membrane Building – Construction Contract						
3	Corrosion Control - JHF CO ₂ Chemical Feed Equipment Project Construction	JHF CO ₂ Chemical Feed Equipment Project Construction Project construction is complete .	JHF CO ₂ Chemical Feed Equipment Project Construction	Hemphill	JHF CO₂ Chemical Feed Equipment Project Construction Project construction is complete .		JHF CO₂ Chemical Feed Equipment Project Construction Project construction is complete .		
			JHF CO ₂ Chemical Feed Equipment Project Construction Contract						

			JHF CO₂ Chemical Feed Equipment Project – Change Order #1 – Water Line Repair and Isolation JHF CO₂ Chemical Feed Equipment Project – Change Order #2 - Sump Pumps at Lime Silo Containment Area JHF CO₂ Chemical Feed Equipment Project – Change Order #3 - Transformer Deletion and CO2 Tank Orientation Change JHF Corrosion Control -Site Paving and Storm Drainage Improvements – Change Order #4 JHF Corrosion Control - Final Reconciliation Change Order – Change Order #5				
3	Corrosion Control – OBC Liquid Lime	Consultant progressing work status	Corrosion Control – OBC Liquid Lime Modification and Redesign of the Liquid Lime and Carbon Dioxide System to Optimal Corrosion Control Treatment at OBC – (Task Order #7) Supplemental Agreement 01 – OBC Chemical Feed - Preconstruction Services	Jacobs	Corrosion Control – OBC Liquid Lime - Installed Liquid Lime Silos and metal building along with process equipment and electrical systems. - Poured remaining concrete sidewalks and pads around Liquid Lime Foundation area - Removed Clearwell 1 from service and completed interior cleaning and began installation of corrosion control equipment. - Removed soil from top of Clearwell 1 access points to prepare for installation of new hatches - Poured Clearwell 1 top slab and new hatch openings.	None	Corrosion Control – OBC Liquid Lime - Install chemical pipe trenches - Disinfect and Restore Flow through Clearwell 1 - Continue installation of corrosion control equipment
5a	Distribution Plan for EPA Review and Approval	Completed plan and submitted to JXN Water on March 14, 2024	N/A – Plan included in already existing Task Orders for distribution work	Stantec / Jacobs	Actions this period are summarized in the tasks below.	None	Continue to advance efforts outlined in the submitted plan.
5ai.1	Hydraulic Model System Analysis	Consultant continues to progress work.	Development of data analysis, hydraulic modelling, and alternative analysis.	Stantec	Water System Model Analysis Completed second phase analysis for incorporating a future well into the groundwater system. Completed analysis to determine infrastructure needed to repurpose Maddox / TV Road Booster Pump Station to serve South Jackson and to decommission the Fewell WTP. Presented analysis to JXN Water.	None	Continue collecting, documenting, and analyzing data for hydraulic model development and perform model validations as needed after major operational changes in the field. Continue performing model analyses as requested by JXN Water, Jacobs, or the Stantec design team.

					Investigating locations for deployment of additional pressure loggers in the system.		Anticipated to install new pressure transmitters in 2026.
5ai.2	Master Plan	Consultant progressing work	Development of a Water Masterplan	Stantec / Jacobs	Delivered Future Systems report for JXN Water review Developed the Bond Feasibility report which was submitted to JXN Water by Stantec on 7/15/25 Jacobs and Stantec coordinated on CIP task and prioritization	None	Finalize summary of recommended CIP, prioritization, preliminary schedule, and cost estimates.
5ai.3	Water Loss Investigations Pilot Studies			Stantec	The leak detection program was very active this period, completing the triage (investigation) of 604 locations, resulting in 95 Cartegraph repair requests Initiated development of a door hanger to notify customers when a leak is found on their service line. Met with JXN Water to discuss the request from Seba KMT to perform another pro-bono leak survey using their Smart Ears technology. JXN approved Seba's request and asked Stantec to manage. Project is in the planning phase.	None	Collect Kamstrup data, utilize data for developing targeted correlation. Continue to perform leak correlation based on data model predictions. Utilize leak triage and repair information as a feedback loop to calibrate the data models to improve predictions for water main leaks. Manage Seba KMT's second pilot. Research additional data sources to utilize for modelling assessment.
5.aii	Valve and Hydrant Assessment	Consultant engaged and progressing work		Xylem/Wachs	Continued assessing valve condition in areas of concern. Completed the following repairs and field activities: - Valves fully exercised: 377 (8,066 Cumulative) - Op nut repairs: 8 (76 cumulative) - Uncovered: 117(1,849 cumulative) - Frozen repaired: 0 (11 cumulative) - Position changed: 47 (913 cumulative) - Hydrants: 879 (4,341 cumulative) - Leak Loggers Installed: 0 (23 cumulative) - Hydrant Painting:797 (797 cumulative)	15.7 Days were delayed due to Equipment Issues 0.9 Days were delayed due to unplanned PTO or call out of work 6.5 Days were delayed due to inclement weather 3.2 days were delayed due to Truck issues 9.1 days were delayed due to mandatory training	Complete all valve ARV and hydrant inspections and repair activities in South Jackson Complete Downtown Valve Assessments and repairs Continue the Hydrant Painting in South Jackson Begin Hydrant inspections at North side of Jackson working South
5aii.1	Altitude Valve Assessment	Task Order included scope and budget to perform a field assessment of the altitude valves within the water distribution system	Assessment of altitude valves within the distribution system	Stantec	All site visits and initial assessments are complete. Altitude valves requiring replacement have been identified. The project to replace the non-working altitude valves is included in the approved facilities update.	State Revolving Fund (SRF) Facilities Plan Approval to Release Project Funding.	Construction documents and bid specifications will be developed for the altitude valves listed as needing replacement. The anticipated bid is in early / mid 2026.

5aii.3	Valve Repair and Replacement	Draft Bid Package Awaiting SRF Funding availability	Replacement of inoperable valves	Stantec / Wachs Water	Stantec is working with a condition assessment team (Wachs) to identify replacements. Prepared preliminary bid packages to replace valves assessed as non-operational valves throughout the water system. Non-operational valves continue to be replaced as emergency projects as needed.	Condition assessment completion.	Prepare documents for JXN Water to publicly bid projects and award to contractor(s). Anticipate non-emergency valve replacements projects to begin once condition assessment has been completed.
5aii.4	Hydrant Replacements	Draft Bid Package Awaiting SRF Funding availability	Replacement of inoperable fire hydrants	Stantec / Wachs Water	Stantec is working with a condition assessment team (Wachs) to identify replacements. Prepared preliminary bid packages to replace hydrants assessed as non-operational throughout the water system. Non-operational hydrants have been replaced as emergency projects as needed.	Condition assessment completion.	Prepare documents for JXN Water to publicly bid projects and award to contractor(s). Anticipate non-emergency hydrant replacements to begin once condition assessment has been completed.
5aii.5	Water Taps	Consultant continues to progress work.	Provide administrative support and construction management for new water taps as directed by JXN Water staff.	Stantec	Details of the completed / ongoing activities: • New water tap requests – 28. • New sewer tap requests – 0. • New water meter downsize requests – 6. • 133 water tap installations in progress.	None	The administration services and construction management are ongoing as new applications for water taps are received.
5aiii.1	Development of Comprehensive GIS Map to support Hydraulic Modelling / Other Activities	Consultant completed mapping effort.	Technical management of GIS system map to support hydraulic modelling, the hydrant, valve and flushing / flow testing program, and operations and maintenance activities	Stantec	Task Order complete .	None	
5aiii.2	GIS Field Data collection and mapping services	Consultant completed GIS Field Data collection effort.	Technical management of GIS field data collection	Stantec / JXN Water	Task Order complete .	None	
5aiii.3	GIS Data Integration	Consultant continues to progress work.	Support data integration to the GIS utility network (UN) database from on-going and completed activities that create new spatial data or have asset locations that are captured in the GIS.	Stantec	Moved Wachs data integration to this task. Ongoing work as their data is received. UN topology clean up and QA/QC is completed – will be delivered with UN migration in TO5 Support data migration to JXN Water Enterprise database.	None	Support sewer data migration to an enterprise geodatabase and utility network model. Ongoing improvements to the utility network to improve traceability. Work with JXN Water to optimize ongoing enterprise data transition.
5.a.iv	Distribution System Leaks – Find and Fix	Consultant progressing work.	Management of Leak Detection and Repair Program	IMS	Performed PM Field Related Activities. Provided Weekly Summary Update of program progress. Provided Quarterly Update of Program progress.	None	Continue real-time leak detection identification. Continue PM Field Related Activities.
5aiv.1	Water Distribution – Asset Information	Completed work and delivered to client.	Development of Asset Management system to support operations activities.	Stantec	Delivered required scope per client’s direction.	None	Close out task.

5aiv.2	Water Distribution - Cartegraph – Post Go Live Support	Consultant continues to progress work.	Information and Asset Management Addendum 02	Stantec	Continuing to enhance data collection features in Cartegraph. Begin migration from ArcGIS Online (AGO) to JXN Water environment on ArcGIS Enterprise (AGE).	None	Enhance data collection features in Cartegraph for water, and water meter work orders between all contracted entities and JXN Water. Complete GIS water integration to AGE.
5aiv.3	Sewer Collection Asset Information	Consultant continues to progress work.	Information and Asset Management Addendum 01	Stantec	Continuing to enhance data collection features in Cartegraph. Begin migration from ArcGIS Online (AGO) to JXN Water environment on ArcGIS Enterprise (AGE).	None	Enhance data collection features in Cartegraph for sewer work orders between all contracted entities and JXN Water. Complete GIS Sewer integration to AGE.
5av.1	Management of Leak Detection and Repair Program	Consultant continues to progress work.	Provide initial triage and inspection services for day-to-day water maintenance and repair of water system leaks.	Stantec	Stantec provided initial triage (investigation) of new water leaks and provides inspection services associated with the repair of water system leaks.	None	Continue to provide triage and inspection services as requested.
5.a.v.2	Management of Identification and Repair of Major Water System Leaks	Consultant progressing work.	Large diameter pipe replacement design and specification development.	Stantec	48-inch main break on former Colonial Country Club Project complete.	None	Project complete.
					48-inch ARV leak on East Beasley Road ARV Installed and tested.	N/A	Project completed and closed.
					30-inch main break crossing Town Creek at Fortification and Prentiss Streets Project construction is complete.	N/A	Project completed and closed.
					20-inch break on railroad easement south of Fortification Street – Project construction is complete.	N/A	Project completed and closed.
					Pipe and Valve Replacement @ Intersection of Prentiss and Fortification Project construction is complete .	N/A	Project completed and closed.
					Northside Dr 24-inch Valve Replacement and Chastain Dr. Valve Replacements Project construction is complete . Waterline and valves installed and in-service.	N/A	Project completed and closed.
					20-inch Pipe Replacement Emergency (Fortification – Palmyra to Prentiss) Project construction is complete . Waterline installed and in-service.	N/A	Project completed and closed.
					20-inch Pipe Replacement Design (Fortification – Prentiss to I-220) Stantec is nearly 100% complete with design to replace pipeline.	Railroad easement access permissions and permits need to be obtained.	Project design completion is anticipated by Q4 2025. Project procurement to be completed after permits and easements have been obtained.

						Temporary and permeant construction easements are obtained.	Address comments from railroad
					30-inch Pipe Design (Gallatin & McDowell) Stantec is working on 100% design to replace the pipeline. MDOT permit approved.	RR Crossing Permit MSDH and SRF review and approval.	Project design completion is anticipated by Q4 2025. Project procurement to be completed after permits and easements have been obtained.
					20-inch Pipe Design (Siwell Rd - McClure St to Terry Rd) Site survey completed. Stantec completed preliminary alignment and potholing plan. Stantec subcontracted for condition assessment (CA) work.	Project design on hold due to JXN Water request to complete condition assessment (CA) prior to final design.	CA work to begin July 2025 with results anticipated by the end of Oct 2025.
					30-inch Pipe Design (West St and Rankin Rd) Draft Plans and Contract documents at 75%. Cathodic protection (CP) studies are required to determine the risk of alternating current (AC) interference in cathodic protection design. Field work is completed. CP Design on-going. Plan and Specification edits to address comments on-going and resubmittal to RR anticipated in July 2025.	Easement work is ongoing for Creek crossing. Potholing is to be completed by late August. Awaiting info from Entergy to complete AC Study for CP design. MSDH and SRF review and approval.	Complete design and specifications for public bidding and procure a contractor. Anticipate design completion by Q1 2026.
					Merit Hospital Fire Line Connection Pipeline Design (Project No. 2309) Draft Plans and Contract documents at 95% MSDH and SRF review and approval.	Easement work ongoing for easement through Hospital property.	Anticipate design completion for public bid by Q4 2025.
					MMC Yard Pipeline Connection Pipeline Design (Project No. 2401) - Draft Plans and Contract documents at 95%. MSDH and SRF review and approval.	None	Anticipate design completion for public bid by Q4 2025.
5av.3	Sample Tap / Station Replacements	Construction of Original Contract is Complete	Replacement of existing sampling stations	Stantec	Sample tap installation has completed. Updating the GIS system with current data then the project will be closed.	None	Project to be completed and closed Q4 2025

5avi.1	Develop Standard Details & Specifications for 2-Inch Water Main Replacement Pilot Project	Construction Complete	Construction completed	Stantec	Pilot project – Construction complete , as built plans given to JXN Water, project closed.	Construction Complete	Project closed
5avi.2	Small Diameter Replacements	Design On-going	Replacement of small diameter pipelines with 6 and 8-inch diameter pipelines	Stantec	Choctaw Village Water & Sewer Replacement Design (Project No. 2310) 100% Design and project procurement completed.	Waiting on approval from the Mississippi Department of Health	Project Award completed to Contractor. Project construction duration 200 days from notice to proceed. Anticipate construction to start Q4 2025.
					Broadmoor Area Water & Sewer Replacement Design (Project No. 2311) - 1 percent Stantec is under contract for design work. Potholing completed to confirm line size and location. Survey work is completed.	None	Design work has commenced, and we anticipate design completion by Q4 2025.
					Brown Street Water & Sewer Replacement Design (Project No. 2312) Stantec is under contract for design work. Utility research is ongoing. The survey is ongoing.	None	Design work to commence once survey completed and anticipate design completion by Q4 2025.
					East Oak Forest/Emerald Hills/Emerald Acres Water & Sewer Replacement Design (Project No. 2322) Stantec is under contract for design work. Potholing completed to confirm line size and location. Utility research is ongoing. Survey to begin once subcontracted.	None	Design work to commence once survey completed and anticipate design completion by Q1 2026.
					Oakdale Water & Sewer Replacement Design (Project No. 2323) Stantec is under contract for design work. Potholing completed to confirm line size and location. Utility research is ongoing. The survey is to be completed.	None	Project design work has been contracted with JXN Water. Project survey and design work to being after completion of 2311, 2312, and 2322 in Q4 2025/Q1 2026.
					Westside Park Water & Sewer Replacement Design (Project No. 2327) Stantec is under contract for design work. Potholing completed to confirm line size and location. Utility research is ongoing. The survey needs to be completed.	None	Project design work has been contracted with JXN Water. Project survey and design work to being after completion of 2311, 2312, and 2322 in Q4 2025/Q1 2026.
					Surface Restoration Projects Water & Sewer Replacement Design (Project No. 2328) Stantec is under contract for design work. Potholing completed to confirm line size and location.	None	Preliminary Design Q2 2026

					Starting design Q4 Survey needs to be completed.		
					Briarwood Water & Sewer Replacement Design (Project No. 2329) Stantec is under contract for design work. Potholing completed to confirm line size and location. Utility research is ongoing. Survey needs to be completed.	None	Project design work has been contracted with JXN Water. Project survey and design work to being after completion of 2311, 2312, and 2322 in Q4 2025/Q1 2026.
					Canton Heights Road & North Colony Water & Sewer Replacement Design (Project No. 2330) Stantec is under contract for design work. Potholing completed to confirm line size and location. Utility research is ongoing. Survey needs to be completed.	None	Project design work has been contracted with JXN Water. Project survey and design work to being after completion of 2311, 2312, and 2322 in Q4 2025/Q1 2026.
5avii.1	Lead Service Line Inventory	Consultant progressing work.	Management and field services in detecting and inventorying lead service lines. Inventory development and predictive, and statistical models. Planning and performing lead or galvanized service line replacements.	Stantec / Ace Pipe Cleaning / BlueConduit / Jacobs / Wicker	Stantec coordinated meetings between Blue Conduit (predictive modeling), Ace Pipe Cleaning (potholing contractor), and Jacobs (Program Manager). Bi-weekly Lead Program Compliance meetings were held between JXN Water and Jacobs. Held meetings with JXN Water to provide details of changes in the inventory from last year. Inventory approved for submittal. Final 2025 Inventory was submitted to Jacobs on 20 August 2025. Submitted a mail-merge inventory file to Jacobs for mailers. Received a request to add another row with GIS system identifiers. This was completed on 25 September 2025. Completed work on an ESRI application for Jacobs summer interns to use for adjudicating vacant lots from the inventory (inventory cleanup).	Clausell School was planned private side replacement was originally planned for this quarter. Jacobs notified Stantec to delay this replacement until the school's summer break.	Continue the lead service line replacements, if encountered. Complete the service line replacement at the Clausell school. Provide communications and other materials as determined for the replacement. Support Jacobs for regulatory discussions regarding the updated inventories. Updates to the public facing webmap based on the updated inventories. Ongoing work to integrate address and service point ID data from the billing system to the lead service line inventory. Coordination meetings with Blue Conduit (predictive modelling) and Jacobs (water quality testing). Bi-weekly Lead Program Compliance meetings continue between JXN Water and Jacobs. Develop and deploy the Esri Sampling Manager and Replacement Manager modules. Update the Esri ArcGIS platform, including the Lead Service Line Inventory Solution to the latest version.

5aviii.1	Ongoing Construction Owners Representative	Consultant progressing work	Oversight over two projects: Riverside Drive Improvements, and 48-in transmission line installation.	Stantec	Construction is complete	None	Closing Task.
5aviii.2	Rate Modelling Support	Consultant progressing work.	Technical support in the analysis, development, and implementation of new water rates.	Stantec	Financial and rate related work during the quarter was conducted under task 100.005 for the Bond Feasibility Study	None	Support further development of draft rate design summary for JXN Water, and updates to billed revenue estimation, as appropriate.
5aviii.3	Bid Standards and PreQual Support	Consultant progressing work.	Support JXN Water in identifying and setting up an online bidding system	Stantec	Project is complete .	None	Project closed.
5aviii.4	Water Meter Install Verification	Completed work and delivered to client.	Field verification of all Kamstrup meters including sub-foot GPS location, serial number, and photos.	Stantec/ ACE	Project is complete .	None	Project closed.
5aviii.5	SRF and Facilities Plan Support	Consultant working on SRF Loan Packages and addendum to Facility Plan.	SRF addendum on going.	Stantec / Benchmark	Submitting SRF Loan Packages to MSDH for project identified in the 2024 Facility Plan for approval. Working on addendum for Facility Plan for Phase II projects. Submitting pay request to MSDH as required.	None	Continue submitting SRF Loan packages to MSDH. Continue working on an addendum for Facility Plan for Phase II projects.
5.a.ix	Corrosion Control Renewal	Task Complete.	Review of Designs and Related Studies (Task Order #7) Corrosion Control Desktop Study (Task Order #5) Corrosion Control Desktop Study (Task Order #5 Amendment #1)	Jacobs	Desktop Study Completed .		Completed.
		Task Completed	Third Party Review of Corrosion Control Desktop Assessment (Task Order #4)	HDR	Task Completed .	None	Completed.
6	System Stabilization & Sustainability Plan – Water Treatment Plants, Wells, and Tanks Capital Improvement Plan	Consultant progressing work.	JH Fewell WTP Decommissioning (PSA Task Order 9) Wellfield Assessment (PSA Task Order 12)	Jacobs	Presented and submitted final Wellfield Assessment Report. Developed and submitted additional hydraulic modeling scenarios to Stantec to assess the feasibility of a potential site for new well construction. Modeling results are anticipated to be completed in Q4. Initiated permitting activities and preliminary design work for the proposed well. Continued coordinating site visits to evaluate potential properties for future well development. Site visits are anticipated to take place during Q4. Performed SUE and topographic surveys at JH Fewell in support of pump station conceptual design. Progressed conceptual design of JH Fewell pump station.	None	Continue discussions with landowners for potential new well sites. Continue preliminary design work for proposed well. Finalize evaluations and capital planning efforts for both JHF WTP and Wells System Rehabilitation projects. Progress conceptual design of JH Fewell pump station.

7	SCADA Improvements	Consultant progressing work.	SCADA, Operational Technology and Cybersecurity Schematic Design (PSA Task Order #6).	Jacobs	- Finalized GMP - Finalized bids - Issued Notice to Proceed	None	- Review of submittals - Begin construction
8, 9	OBC and JHF Chemical Feed Improvements (including Chlorine System Replacement at OBC)	Consultant progressing work	Replacement of OB Curtis Chemical Feed Building System – Basis of Design Replacement of OB Curtis Chemical Feed Building System Change Order #2 - Survey and subsurface utility evaluation (SUE). The effort includes the following items: complete topographic, planimetric and Level C SUE of the entire OB Curtis WTP site. Replacement of OB Curtis Chemical Feed Building System Change Order #3 - Incorporation of geotechnical borings and geotechnical report to support design of chemical feed systems. Task Order #1 Amendments #1, #2, and #3 – Continue design through final design, including CMAR construction document production. Both chlorination system and ammonia system included in the project. Perform engineering services during construction including construction administration, record drawing preparation, inspection site visits, startup and testing assistance.	HDR	Continued construction administration services. - Reviewed shop drawings. - Reviewed and responded to requests for information (RFIs). - Reviewed applications for payment. Prepared drawing revisions for the OSHG building drain demolition (DR-06).	None	Continue construction administration services (review shop drawings, field orders, requests for information). Prepare drawing revisions relating to the electrical systems in coordination with Electrical Resiliency Task Order #3 (DR-07). Finalize and submit Technical Memorandum (TM) No. 3 – Utility Water System Evaluation.
11	Performance Evaluation and Redundancy Plant Treatment Processes Restoration	Subject work completed.	Operations Evaluation at OBC and JHF – Phase 1 (MSA Task Order #3)	Jacobs	Phase1 complete in Q1 2023.	None	Completed.
			Condition Assessment at OBC – Phase 1 (MSA Task Order #2)	Jacobs			
11	Source Water Quality/Treatability Characterization Study (OBC and Barnett Reservoir)	Subject work completed.	OBC Raw Water Characterization and Treatability Study (Task Order #6) Process Hydraulic Assessments at OBC and JHF and JHF and OBC Raw Water Characterization and Treatability Study (Amendment 1)	Jacobs	Completed.	None	Completed.
11.a, g	OBC Filter Conventional and Membrane	Contractor progressing work.	Filter Rehabilitation Contract for OBC OBC Filter Rehabilitation – Change Order #1 - Valve and Actuator Manufacturer	Hemphill	Membrane Train 6 fiber replacement completed week of 9/22/25 Continued troubleshooting Filter 5 underdrain and preparing for filter media installation	Failure of new Filter 5 underdrain has delayed project completion	Continue coordinating with Veolia for delivery and install of Membrane Train 5 (est 12/25)

			Change and Sediment Basin Drain Line Scope Reduction OBC Filter Rehabilitation – Change Order #2 -Incorporation of ARPA Language				Install Filter 5 media and test for return to regular service Remove filters 1 and 3 from service, remove old filter media and inspect underdrain systems
11.g	JHF Filters	Project construction is complete.	JHF Filters 24 and 26 Contract JHF Filters 24 and 26 Change Order # 1 – Concrete Crack and Leak Repair JHF Filters 24 and 26 Change Order # 2 – Filter to Waste Tie-in to Waste Gullet and 30-in Backwash Valve Replacement JHF Filters 24 and 26 Change Order # 3 – Final Reconciliation Change Order	Hemphill	Project construction is complete .		Project construction is complete .
11.j	OBC High Service Pump VFD	Consultant progressing work.	Engineering/Design Support and Existing Contract Redesign Services (Task Order #4)	Jacobs	Project suspended due to alternative path of replacing existing pumps/motors beyond their useful life with smaller pumps/motors accomplishes objective more cost effectively.	None	None
12	Sludge Assessment at Finished Water Storage Facilities	Consultant progressing work.	Engineering/Design Support and Existing Contract Redesign Services (Task Order #4)	Jacobs	Removed OB Curtis WTP clearwell 1 from service and initiated removal of sediments and repairs. Continued implementation of recommendations and coordination with upcoming construction projects.	Delays encountered prior to June 2024 due to operational reliability and resiliency to allow for inspection.	Prepare to remove OB Curtis WTP clearwell 2 from service for removal of sediments and repairs. Continue implementation of recommendations and coordination with upcoming construction projects.
13	OBC Electrical Resiliency and Reliability Evaluation	Consultant progressing work	OB Curtis WTP Electrical System Reliability & Resiliency Evaluation (Task Order #3 Amendment #1)	HDR	Submitted the 90% design package for review. The early equipment procurement and overall design package were combined into one package. Progressed the design towards 100% complete.	None	Submit 100% design package for bidding.
Other	Plant Operations Program Management	Consultant progressing work.	Jackson Water Program Management Support (Task Order #2) Jackson Water Program Management Support (Task Order #2 Amendment #1) Jackson Water Program Management Support (Phase 3)	Jacobs	Managed approval cycle and submittal of SRF payment requests with MSDH Implemented construction phase tools and processes. Continued managing delivery of services according to established processes and tools. Continued to improve processes and tools as needed to increase delivery efficiency with JXN Water Managed, coordinated, and administered construction phase services for current projects Continued updates of schedules, progress reports and dashboard. Continued communications support and coordination with JXN Water on variety of community initiatives	None	Continue to support program and delivery

Other	Forrest Hill Surface to Well Conversion	Subject work completed.	Engineering/Design Support and Existing Contract Redesign Services (Task Order #4)	Jacobs	Completed report	None	None
Other	Strategic Communications Implementation and Creative Support	Consultant progressing work	Visual Strategy Social Media Management Website Management Video Updates As Needed Support, Advising and Consultation	HDR	Social Media (Task 21): - Managed social media support for construction/emergency posts, boil water notices and lifts, and JXNWater.com content updates. - Created and delivered digital content and creative graphics to support on all social platforms. Provided creative direction support on social design as outlined in the JXN Water contract. - Created expanded weekly digest reports for comments and media mentions. Website (Task 22): - Supported ongoing improvements to JXNWater.com, coordinating with Horne (subconsultant) on development and updates. - Supported Horne coordination and content updates for the Priority Project Page, Get Current, and other key service areas. - Provided as-needed website updates to support Boil Water Notices, lifts, and emergency information. - Implemented new Stay Current Hub (court-appointed) to improve accessibility to news and updates. Produced videos (Task 23): - Developed, produced, and delivered multiple videos: - History in the Making, Website Refresh, Lead Inventory Video, JXN Water Academy Promotion, Timeline 3, Customer Assistance Fund, TV Commercial: Active Work, JXN Water Trailer 2, and four Ted Minute features. - Produced and published Summer Renters Commercial and JXN in Action radio spot.	None	Continued support of JXN in Action campaign. Support rate increase messaging. Collaborate with client on opt-in database and Mobile Kiosk campaign. Continue support of regulatory materials. Provide as-needed creative material support. Support Quarterly Public Meeting. Meet in person for training task.

					- Developed scripts for Rate Change Teds Response, Khadarius Scholarship, and Spot JXN Water in Your Neighborhood. - Delivered social media cutdowns, shorts, and broadcast-ready versions for ongoing outreach. Quarterly Newsletter (Task 24) - Designed, wrote, and laid out the newsletter; coordinated with Horne to publish it online; and created a promotional postcard to support distribution. Strategic Planning Session (Task 25): - Implemented key “JXN in Action” tactics across communications, including <i>Instagram Story</i> campaigns and <i>asphalt sticker</i> designs. - Coordinated GIS data discovery for future communications regarding boil water notices. Creative Design support (Task 26): - Supported communication, strategy, messaging, talking points and public education/engagement. Training (Task 27): - Continued meetings with training SME and client to evaluate updated needs and revise the training plan accordingly. - Initiated coordination for future staff SOPs and materials.		
Other	Construction Management Services for OBC and JHF	Consultant progressing work.	Construction Management Services for OBC Winterization and JHF Corrosion Control (Task Order #7) Amendment #1 to Construction Management Services (Task Order#7) General Construction Management Services (Task Order #3) Construction Management Services (Task Order #15) Construction Management Services (Task Order #s 18, 19 & 21)	Jacobs	Provided ongoing construction management services throughout the quarter for the OBC Filter Rehabilitation project, OBC Liquid Lime, OBC Roadway Improvements, OBC Chemical Feed Repair, OBC Treatment Process Renewals (Sedimentation Basins), and SCADA Projects.	None	Continue to support major construction projects with CMAR - OBC Filters, OBC Liquid Lime, OBC Chemical Feed Repair, OBC Treatment Process Renewals (Sedimentation Basins), and SCADA Projects. Support the ongoing coordination and sequencing of all projects with WTP operations.

Notes:

ARV = air release valve

BIM = Building Information Modeling

GMP = Guaranteed Maximum Price

SCADA = supervisory control and data acquisition

BODR = Basis of Design Report	MSDH = Mississippi State Department of Health	SOP = standard operating procedure	
CIP = Capital Improvement Plan	NTP = Notice to Proceed	SRF = State Revolving Fund	
CMAR = Construction Manager at Risk	O&M = operations and maintenance	TM = technical memorandum(s)	
CMMS = Computerized Maintenance Management System	P&ID = piping and instrumentation diagram	VFD = Variable Frequency Drive	
CO ₂ = carbon dioxide	QA/QC – quality assurance/quality control	WCD – Work Change Directive	
GIS = Geographic Information System	RR = Railroad	WTP = Water Treatment Plant	

