

How to Read Your Bill

It is important to understand what you are seeing on your monthly water bill. This guide provides a clear breakdown of each section so you can better understand your water usage and how your charges are calculated.



JXN Water Customer Care Billing
P.O. Box 4505
Jackson, MS 39296

Questions?:
Please call us at 601-500-5200
24 hours, 7 days a week

IMPORTANT INFORMATION

You can view your account information, bill history, and pay your bill online by visiting us at www.JXNWater.com/myaccount

An updated water quality report is available: www.JXNWater.com/WQR.

Your bill reflects new rates. Learn more: JXNwater.com/rates

ACCOUNT INFORMATION

Account Name: Jane Doe
Account Number: XXXXXXXXXX
Service Address: 1234 JACKSON STREET
Service Period: 04/02/26 to 05/04/26
Bill Date: 05/03/26
Due Date: 05/20/26

METER READ INFORMATION WATER (WITH WASTE)

Meter #	Prior Read	Current Read	Usage
XXXXXXXXXX	6302	6697	395

CURRENT CHARGES

Description	Amount
Billing Period: 04/02/26-05/04/26	
Water Charges	
3.958 ccf Water Usage @ \$7.48 per ccf	\$29.61
Water Availability Charges	\$40.00
Billing Period: 04/03/26-05/03/26	
Sanitation Charges	
Sanitation Charge @ \$37.00 per Month	\$37.00
Total Current Charges	\$106.61

PAYMENTS/ADJUSTMENTS/OTHER

Payment Received	\$-91.54
Payment Arrangement	\$0.00
Total Payments/Adjustments/Other	\$-91.54

SUMMARY

Previous Balance:	\$91.54
Payments/Adjustments/Other	\$-91.54
Outstanding Balance:	\$0.00
Total Current Charges:	\$106.61
Total Amount Due:	\$106.61

Water Charges are based on each 100 CF used. 100 CF equals 748 gallons.

The **Water Charges** include Sewer if you receive sewer service from JXN Water.

The **Sanitation Charge** is for your garbage service. JXN Water does not provide or manage this service, but we manage the billing and transmit the funds to the city.

The **Availability Charge** covers capital expenses, system operation and maintenance, and debt service – costs that do not vary with the amount of water used.

There is **no charge** for state and local taxes for residential customers.

Total **Current Charges** include water, sewer, trash, and any payment arrangement balance.



562 1 AV 0.507 0223653-JACS269423-JS.1GRP-0718443000562
Jane Doe
1234 JACKSON STREET
JACKSON MS 39206-5414

SEND REMITTANCE TO:



JXN WATER
P.O. BOX 22667
JACKSON MS 39225-2667